


Claims Statement

Explained

Sample page: 1

Benefits*	Used	Available	Benefits*	Used	Available
PMSA	1000.00	5000.00	Hospitalisation		
Acute Medication		2260.00	Basic Dentistry		
Chronic Medication		6780.00			
Advanced Radiology		16950.00			

Statement: 1
Date: 10-01-06



Permit Mail

P 4 0 0 1 0 1 8

SOUTH AFRICA

MR AB SAMPLE
EXAMPLE ROAD
CAPE TOWN
8000

IF UNDELIVERED, PLEASE RETURN TO PRIVATE BAG X782 CAPE TOWN 8000

Claims statement message

IMPORTANT CONTACT DETAILS

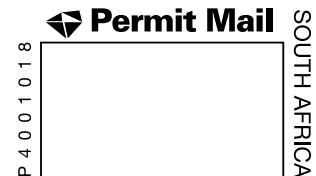
<p>ADDRESS FOR CORRESPONDENCE Government Employees Medical Scheme Private Bag X782 Cape Town 8000</p>	<p>CLIENT SERVICE CENTRE Tel: 0860 00 4367 Fax: 0861 00 4367 Email: enquiries@gems.gov.za</p>
<p>MANAGED CARE Hospital Pre-authorisation: 0860 00 4367 Chronic Medicine Authorisation: 0860 00 4367</p>	<p>AMBULANCE SERVICES Tel: 0800 44 4367</p>
<p>HIV/AIDS PROGRAMME Share call number: 0860 436 736 Fax number: 0800 436 7329 Please call me number: 083 843 6764</p>	<p>WEBSITES www.gems.gov.za</p>

- 1 Benefits:**
This is the benefit category from which claims were paid.
* Benefits shown will differ between options.
- 2 Used:**
This shows the amount paid from a particular benefit category.
- 3 Available:**
This reflects the amount still available for a particular benefit category.
- 4 Statement date:**
This is the date the statement was issued.
- 5 Claims statement message:**
This is where important GEMS messages are placed.
- 6 Important contact details:**
This is the Scheme's contact details.

Sample page: 1

1	2	3	1	2	3
Benefits*	Used	Available	Benefits*	Used	Available
PMSA	1000.00	5000.00	Hospitalisation		
Acute Medication		2260.00	Basic Dentistry		
Chronic Medication		6780.00			
Advanced Radiology		16950.00			

Statement: 1
Date: 10-01-06 **4**



**MR AB SAMPLE
EXAMPLE ROAD
CAPE TOWN
8000**

If undelivered, please return to Private Bag X782 Cape Town 8000

Claims statement message **5**

Important contact details **6**

ADDRESS FOR CORRESPONDENCE

Government Employees Medical Scheme
Private Bag X782
Cape Town
8000

MANAGED CARE

Hospital Pre-authorisation: 0860 00 4367
Chronic Medicine Authorisation: 0860 00 4367

HIV/AIDS PROGRAMME

Share call number: 0860 436 736
Fax number: 0800 436 7329
Please call me number: 083 843 6764

CLIENT SERVICE CENTRE

Tel: 0860 00 4367
Fax: 0861 00 4367
Email: enquiries@gems.gov.za

AMBULANCE SERVICES

Tel: 0800 44 4367

WEBSITES

www.gems.gov.za

GEMS			Member: 7				Statement Reference: 8				Date: 9 Statement: 10				
Transaction information			Payment information				Additional benefit information				* = Reversal				
Date issued	Patient	Tariff code	Amount claimed	Benefit approved	Scheme paid supplier	Scheme paid member	Member owes Scheme	Member paid / owes supplier	See below	Amount paid from PMSA	Amount paid from in-hospital benefit	Amount paid from other limits	Tax claimable amount		
11	12	13	14	15	16	17	18	19	20	21	22	23	24		
Totals															
Summary of financial information 25															
Payable to member (Credit) 0.00															
Less owed to Scheme (Debit) 0.00															
Tax claimable to date 0.00															
Summary of codes 26															
Summary of transactions from PMSA: year to date 27															
Claims made on this statement 0.00															
Closing available PMSA 0.00															

Sample page: 2

GEMS		Member:		Statement Reference: 7		Document Reference: 8		Date: 9		Statement: 9				
Transaction information					Payment information				Additional benefit information					
Date issued	Patient	Tariff code	Amount claimed	Benefit approved	Scheme paid supplier	Scheme paid member	Member owes Scheme	Member paid / owes supplier	See below	Amount paid from PMSA	Amount paid from in-hospital benefit	Amount paid from other limits	Tax claimable amount	*= Reversal 10
11	12	13	14	15	16	17	18	19	20	21	22	23	24	
Totals														
Summary of financial information 25					Summary of codes 26				Summary of transactions from PMSA: year to date 27					
Payable to member (Credit) 0.00									Claims made on this statement 0.00					
Less owed to Scheme (Debit) 0.00									Closing available PMSA 0.00					
Tax claimable to date 0.00														

- 7 Statement reference number:** Use this as a reference when querying a statement.
- 8 Document reference number:** This is a number for internal purposes only.
- 9 Statement number:** This is the number of statements you have received since joining GEMS.
- 10 *= Reversal:** This is when the Scheme reclaims monies paid to the member.
- 11 Date issued:** This is the date on which the beneficiary received medical treatment/service.
- 12 Patient:** This is the beneficiary who received medical treatment/service.
- 13 Tariff code:** This is the code that identifies which treatment you received from the provider.
- 14 Amount claimed:** This is the amount charged for the treatment/services received.
- 15 Benefit approved:** This is the amount the Scheme will pay for services rendered to the member.
- 16 Scheme paid supplier:** This is the amount paid by the Scheme on behalf of the member **to the provider** of the medical treatment/service.
- 17 Scheme paid member:** This is the amount payable to the member by the Scheme.
- 18 Member owes Scheme:** In the event of a claim reversal, this is the debt amount the member owes the Scheme.
- 19 Member owes supplier:** This is the short paid amount the member owes the service provider once the Scheme has paid its portion of the claim.
- 20 See below:** This column will contain a code, which explains why a claim was not paid or only partly paid. The reasons may include: dependant not registered, benefits exhausted, etc. Please refer to the **Summary of codes** (Point 26) for further detail about codes.
- 21 Amount paid from PMSA:** This amount is deducted from the member's Personal Medical Savings Account (PMSA) account. **Ruby members only.**
- 22 Amount paid from in-hospital benefits:** If pre-authorisation is received then this amount is paid by the Scheme from the member's In-hospital Benefits.
- 23 Amount paid from other limit:** All limits excluding In- and Out-of-hospital Benefits.
- 24 Tax claimable amount:** Members can claim tax refunds on this amount at the end of the tax year. Consult your tax statement and tax practitioner for further explanation.
- 25 Summary of financial information:** This information is a summary of the financial detail of all transactions on this statement.
- 26 Summary of codes:** This section explains the codes given as reasons for non-payment of the claim by the Scheme.
- 27 Summary of transactions from PMSA: year to date:** Balances of PMSA brought forward.
Benefits paid from PMSA from this statement.
Closing balance of available benefits.
Ruby members only.