

Dear Valued Member

GEMS COURIER PHARMACY SERVICES

As part of GEMS' ongoing efforts to improve member service and experience, we are pleased to announce the enhancement of our Courier Pharmacy by appointing Marara Pharmacy as a second Service Provider for this service. The Courier Pharmacy provides our members with an option to have their chronic medicines delivered at their homes, place of work or any destination of their choice.

To ensure efficient and timeous delivery of the medicines, Healthcare Providers and Members are encouraged to email their authorised chronic medicines scripts only to chronicdsp@gems.gov.za

GEMS is aware of queries regarding delays in the delivery of chronic medication to some of our members. The Scheme is working tirelessly to resolve these issues to ensure that members continue to receive excellent service without any inconvenience.



For more information on how to access the Courier Pharmacy services, please contact us at enquiries@gems.gov.za or call us on 086 000 4367, you can also download the GEMS Member App, which is available on Google Play and the Apple App Store for more membership-related services

Kind regards

Dr. Phumelela Dhlomo

Chief Marketing Officer.

FOR MORE INFO

-  www.gems.gov.za
-  0860 00 4367
-  enquiries@gems.gov.za



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