Travel/ International Claims Form



NB: This form must be submitted within four months of the date of service. Claims older than four months will not be processed.

This form should be completed when medical costs are incurred outside the borders of the Republic of South Africa. Please ensure that this claim form is accompanied by the original account as well as a translation into English.

Please complete all the applicable details in full.

Section A: Me	mber details
Membership no.	
Persal/employee/pen	
Organisation	
Surname	
Full first name/s	
Initials	Title (Mr, Mrs, Ms or other)
ID no.	
Tel no.	(H) () (W) ()
Cell phone no.	() Fax no. ()
Email address	
Section B: Cla	im information
Country where treatm	nent was received or services were rendered
Nature of trip	Business Private
• If for business, a	re the costs covered by your employer?
Are you currently	/ residing in RSA or abroad? 🛛 RSA 🗌 Abroad
If abroad, please prov	vide details of your length of stay. Length of stay
Are you claiming fron	n travel insurance? Yes No
Details of travel insur	ance, i.e. insurance number and contact details
Kindly provide a reas	on if you are not claiming from travel insurance
Type of doctor (e.g. G	General practitioner, pathologist, etc.)
Kindly indicate where	e the treatment or service was rendered: 🗌 Hotel/house 🗌 Doctor's room
In hospital	Other, please elaborate
Date of service or tre	atment
Diagnosis	
Type of treatment	
	te bag X782 Cape Town • Service Provider Call Centre: 0860 436 77 • Fax: 0861 00 GEMS (4367) 1 uiries@gems.gov.za • Fraud Line 0800 21 2202 • HIV Aids Helpline 0860 436 736 • www.gems.gov.za

The Government Employees Medical Scheme (GEMS) is an authorised Financial Services Provider (FSP No 52861)

Name of hospital	
Date admitted	DDMMYYYY Date discharged DDMMYYYY
Details of diagnosis	s and type of treatment received in the hospital
Type of ward in wh	ich the treatment was received (e.g. General, ICU or special ward)
	ays spent in the ward Was an operation performed? Yes No
Actual number of c	
Actual number of c If yes, please state	days spent in the ward Was an operation performed? Yes No
Actual number of c If yes, please state Provide details of c	days spent in the ward Was an operation performed? Yes No the type of operation performed Image: Spent in the ward Image: Spent in the ward Image: Spent in the ward

Section D: Declaration

I declare that the content of this form and its supporting documents are true, correct and complete.

lain member's signature	ure	Main member's signature
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NOTE: Payment of benefits in respect of all services and procedures performed
will be subject to the rules of the Scheme.

Date DDMMYYYY

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