REGISTERED BY ME ON

2021/11/12

ANNEXURE C 2022

RUBY

REGISTRAR OF MEDICAL SCHEMES

SUBJECT TO THE PROVISIONS OF THE SCHEME RULES, MEMBERS AND THEIR REGISTERED DEPENDANTS ARE **ENTITLED TO THE FOLLOWING BENEFITS:**

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|--|---|--|---|
| A | STATUTORY PRESCRIBED MINIMUM BENEFITS (PMBs) | 100% of cost, but subject to PMB legislation. | Unlimited, but subject to PMB legislation. | As provided for in Annexure G of the GEMS Rules. Prescribed Minimum Benefits ("PMBs") are not subject to the monetary benefit limits stated in this Annexure and shall be paid in full, where the diagnosis, treatment and care of a Prescribed Minimum Benefit Condition were |
| | | | | of a Prescribed Minimum |



| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | a Designated Service Provider ("DSP") for that condition; a non-DSP, if no DSP for that condition exists; or a non-DSP involuntarily, as described in Regulation 8 (3) of the General Regulations promulgated under the Medical Schemes Act 131 of 1998 (as amended), subject to: Authorisation, managed care protocols, formulary and processes, as |
| | | | | specified under B: In- |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Hospital Benefits and C: Out-of-Hospital Benefits; and The Act. This Rule supersedes all other benefit provisions in this Annexure. |
| В | IN-HOSPITAL BENEFITS | | No overall limit. Sub-limits as provided for. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |
| B1 | Public Hospitals, Private Hospitals, Registered Unattached Theatres, Day Clinics and Psychiatric Facilities | 100% of Scheme Rate. | Unlimited. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Hospital authorisation for admission to a Private facility must be obtained from the |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | Accommodation in a general ward, high care ward and intensive care unit. Theatre fees. Medicines, materials and hospital equipment (includes bone cement for prostheses (B14)). Neonatal care. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Scheme's managed care service provider at least 48 hours before a Beneficiary is admitted to a Private facility (except in the event of an Emergency Medical Condition), failing which, a copayment of R1 000 per admission shall apply. In the event of an admission to a Private facility for an Emergency Medical Condition, the Scheme must be notified of such admission within one (1) working day after the admission, failing which, a copayment of R1 000 per admission shall apply. |

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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Accommodation in a private ward is subject to motivation by attending practitioner and Scheme's managed care protocols and processes. All In-Hospital treatment and services are subject to hospital authorisation (for Private facilities only, and inclusive of non-PMB one-day admissions), managed care protocols and processes. |
| B2 | Maternity Hospital, home birth or registered birthing unit. | 100% of cost, but subject to PMB legislation. | Unlimited, but subject to PMB legislation. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|---|------------------|--------|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Hospital authorisation for admission to a Private facility must be obtained from the Scheme's managed care service provider at least 48 hours before a Beneficiary is admitted to a Private facility (except in the event of an Emergency Medical Condition), failing which, a copayment of R1 000 per admission shall apply. In the event of an admission to a Private facility for an Emergency Medical Condition, the Scheme must be notified of such admission within one (1) working day after the |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|---|---|--|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | admission, failing which, a copayment of R1 000 per admission shall apply. Elective Caesarean Sections may be subjected to second opinion and managed care protocols and processes. Benefit includes midwife services. Includes non-invasive prenatatesting for high-risk pregnancies, subject to preauthorisation. |
| В3 | Family Practitioner Services Consultations and visits. | 100% of Scheme Rate for non-Network Family Practitioners. | Unlimited. Reimbursement according to Scheme- approved tariff file. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | 130% of Scheme Rate for Network Family Practitioners. | | |
| B4 | Specialist Services Consultations and visits. | 100% of Scheme Rate for non-Network Specialists. 130% of Scheme Rate for Network Specialists. | Unlimited. Reimbursement according to Scheme- approved tariff file. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |
| B5 | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate. 200% of Scheme Rate for procedures specified by managed care, performed in doctor's rooms instead of in hospital. | Unlimited. Refer to Annexure E (Exclusions and Limitations) of GEMS Rules. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation and managed care protocols and processes. |



| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|---|----------------------|--|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Includes hospital procedures performed in doctor's rooms, as approved by the Scheme. Includes Maxillofacial Surgery. Excludes Osseo-integrated Implants, all implant-related procedures and Orthognathic Surgery. |
| B6 | Dentistry Conservative, restorative and specialised. | 100% of Scheme Rate. | Professional fees, subject to shared limit with Out-of-Hospital dentistry benefit specified under C6: Dental Services of R3 849 per Beneficiary per annum. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Only applicable to Beneficiaries under the age of six (6) years, severe trauma and impacted third molars. Lingual and labial frenectomies under general |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|---|------------------|---|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Hospital cost included in hospital benefit (B1). Refer to Annexure E (Exclusions and Limitations) of GEMS Rules. | anaesthesia for Beneficiaries under the age of eight (8) years, subject to managed healthcare programme and pre-authorisation. Subject to hospital pre-authorisation, managed care protocols and processes, list of approved services, and use of Day Theatres. General anaesthesia and conscious sedation for dentistry, subject to pre-authorisation and managed care protocols and processes. |



| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|--------------------------------|---------------------------------------|---|--|
| | | | | Services classified as conservative, restorative and specialised per tariff code. |
| В7 | Basic Radiology | 100% of Scheme Rate. | Unlimited. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. |
| B8 | REGISTERED BY ME ON 2021/11/12 | 100% of Scheme Rate, subject to PMBs. | Shared limit with C9: Advanced Radiology of R25 458 per family per annum. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. Subject to Advanced Radiology authorisation (in |
| | REGISTRAR OF MEDICAL SCHEMES | | | addition to hospital pre- |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | | | Angiography, CT scans, MDCT, Coronary Angiography, MUGA scans, PET scans, MRI scans and Radio-isotope studies. |
| B9 | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate. | Unlimited. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and pathology tests being related to admission diagnosis. |
| B10 | Blood Services | 100% of Scheme Rate, subject to PMBs. | Unlimited, but subject to PMB legislation. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | | | Includes cost of blood, blood equivalents, blood products and the transport thereof. Includes erythropoietin. |
| B11 | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate, subject to PMBs. | Limited to R5 722 per Beneficiary per annum. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital pre- authorisation, managed care protocols and processes, and services being related to admission diagnosis. |
| B12 | Post Hip, Knee and Shoulder Replacement or Revision Surgery Physiotherapy | 100% of Scheme Rate. | Limited to ten (10) post-surgery physiotherapy visits (shared with C16: Post Hip, Knee and | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |

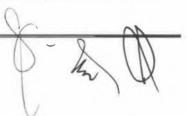
| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Shoulder Replacement or Revision Physiotherapy) up to a limit of R6 039 per Beneficiary per event, utilised within sixty (60) days of surgery. | Subject to hospital pre- authorisation and managed care protocols and processes. |
| B13 | Organ and Tissue Transplants Includes materials. | 100% of Scheme Rate, subject to PMBs. | Limit of R707 210 per Beneficiary per annum. Sub-limit of R24 007 per Beneficiary per annum for corneal grafts (imported corneal grafts, subject to managed care protocols.). | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation, managed care protocols and processes, and use of facility as per B1. Limit includes all costs associated with the transplant, |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | including materials and immunosuppressants. Authorised erythropoietin is included in limits listed in B10: Blood Services. Organ harvesting is limited to the Republic of South Africa, except in the case of cornea grafts. |
| B14 | Prostheses This benefit covers temporary and permanent prostheses and internal devices (surgically implanted), and accompanying temporary or permanent devices used to assist with the guidance, | 100% of Scheme Rate, subject to PMBs. | Subject to: Shared limit with C17: Medical and Surgical Appliances and Prostheses of R48 123 per family per annum for Medical | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. |

| Prostheses generally, plus R48 123 per family per annum for Joint Revisions only; and Shared sub-limits with C17: Medical and Surgical Appliances and Prostheses of: Supply of prosthesis. Bone cement paid from I subject to hospital pre- authorisation. Foot orthotics and prostf subject to formulary and managed care protocols processes. Subject to the prosthese and/or device(s) being re- | NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|--|----|---|------------------|---|---|
| Beneficiary per and procedure. annum for foot orthotics and Once the limit is deplete | | prostheses and internal devices. REGISTERED BY ME ON 2021/11/12 | | Appliances and Prostheses generally, plus R48 123 per family per annum for Joint Revisions only; and Shared sub-limits with C17: Medical and Surgical Appliances and Prostheses of: R5 285 per Beneficiary per annum for foot orthotics and prosthetics, with a | competitive quotes or arrange supply of prosthesis. Bone cement paid from B1, subject to hospital preauthorisation. Foot orthotics and prosthetics subject to formulary and managed care protocols and processes. Subject to the prostheses and/or device(s) being related to the admission diagnosis and procedure. Once the limit is depleted, the benefit is unlimited for PMBs. |

| 10 | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | | CONDITIONS/RI | EMARKS |
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| | REGISTERED BY ME ON | | foot inse | erts and | | |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | (1) pair of bilateral hearing aids, of up to R9 622 per hearing aid per Beneficiary every thirty six (36) months of month of receipt of hearing aid(s); o One (1) CPAP device of up to R11 426 per Beneficiary every thirty six (36) months of month of receipt of device; | |



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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | o Three (3) pairs of compression stockings of up to R500 per pair per Beneficiary per annum; and o One (1) Pulse Oximeter of up to R400 per Family per annum. | |
| B15 | Emergency Services (Casualty Department) | 100% of cost, but subject to PMB legislation. | Limited to PMBs (Emergency Medical Condition, as defined in Section 4 of the main body and Annexure G of the GEMS Rules). | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to use of facility as per B1, or other registered emergency facility. |

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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Subject to hospital authorisation and managed care protocols and processes. Cost to be defrayed from C3: Family Practitioner Services, for non-PMB and unauthorised events. |
| B16 | Renal Dialysis In-Hospital | 100% of Scheme Rate, subject to PMBs. | Limit of R303 083 per Beneficiary per annum for chronic dialysis. Acute dialysis included in B1. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation, managed care protocols and processes, and use of facility as per B1. Includes related materials, and related pathology and radiology tests, but subject to |

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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | managed care protocols and processes. Erythropoietin included in B10: Blood Services. Once the limit is depleted, the benefit is unlimited for PMBs. |
| B17 | Oncology (Chemo and Radiotherapy) In- and Out-of-Hospital | 100% of Scheme Rate, subject to PMBs. | Limit of R381 899 per family per annum. Sub-limit of R288 664 per family for biological and similar specialised medicines. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to Oncology preauthorisation and managed care protocols and processes. Subject to Medicine Price List (MPL). Subject to use of facility as per B1, or a registered alternative. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Includes cost of pathology, related basic/advanced radiology, medical technologists, oncology medicines and materials. Erythropoietin included in B10: Blood Services. Once the limit is depleted, the benefit is unlimited for PMBs. Excludes new chemotherapeutic medicines that have not convincingly demonstrated a survival advantage of more than three (3) months in advanced or metastatic solid organ malignant tumours, unless pre-authorised in accordance |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | | | with paragraph 9.1.13.6 of Annexure E (Exclusions and Limitations) of GEMS Rules. |
| B18 | Mental Health Accommodation, theatre fees, medicine, hospital equipment and professional fees of Family Practitioners, Psychiatrists and Psychologists. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate, subject to PMBs. | Limit of R21 216 per family per annum; Shared sub-limit with C22: Mental Health of R2 468 per family per annum for services by Educational and Industrial Psychologists; and Limit of one (1) individual | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation and managed care protocols and processes. Subject to the use of facility as per B1, or a registered alternative. Maximum of three (3) days hospitalisation by a Family Practitioner. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Psychologist consultation and one (1) group Psychologist consultation per day. | |
| B19 | Alternatives to Hospitalisation Sub-acute Hospitals, Physical Rehabilitation and Private Nursing. Hospice | 1. 100% of Scheme Rate, but subject to PMBs. 2. 100% of cost, but subject to PMB legislation. | Unlimited, but subject to PMB legislation. Unlimited, but subject to PMB legislation. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre-authorisation of alternative facility and services and managed care protocols and processes. Includes home nursing, but subject to managed care protocols and processes. Excludes Frail Care and recuperative holidays. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | | | Refer to Annexure E (Exclusions and Limitations) of GEMS Rules. |
| B20 | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate, subject to PMBs. | Unlimited, subject to PMB legislation. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation and case management. Includes materials. |
| B21 | Breast Reductions | No benefit. | No benefit, unless PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |
| B22 | Allied Health Services: Limited to Chiropractors, Homeopaths, Phytotherapists, | 100% of Scheme Rate, subject to PMBs. | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | Acupuncturists and Chinese Medicine Practitioners. | | | Subject to managed care protocols and processes, and services being related to admission diagnosis. |
| B23 | Other Professional Health Services Including Dieticians, Podiatrists, Social Workers, Registered Counsellors and Orthoptists. | 100% of Scheme Rate, subject to PMBs. | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and services being related to admission diagnosis. |
| B24 | Alcohol and Drug Dependencies REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of cost, but subject to PMB legislation. | Limited to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre-authorisation of DSP facility, managed care protocols and processes, and |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | | | use of DSP facility as per Annexure G (Prescribed Minimum Benefits) of GEMS Rules. |
| С | OUT-OF-HOSPITAL BENEFITS | | | |
| C1 | Personal Medical Savings Account (PMSA) REGISTERED BY ME ON 2021/11/12 | 100% of Scheme Rate. | Fixed at 20% of the total gross contribution made in respect of a Member during the financial year. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Excludes PMB claims. Claims paid in accordance with the benefits listed in C3 to C28, and Annexure F (Personal Medical Savings Accounts) of the GEMS Rules. |
| | REGISTRAR OF MEDICAL SCHEMES | | | Benefit is pro-rated from the date of admission of |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|-------------------------------------|------------------------|------------------------------|--|
| | | | | Beneficiary to end of financial year. |
| C2 | Block Benefit | 100% of Scheme Rate. | R2 580 per family per annum. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |
| | REGISTERED BY ME ON | | | Claims are paid against this benefit once the PMSA limit has been reached. |
| | 2021/11/12 | | | Benefit is pro-rated from the date of admission of Repositions to and of financial. |
| | REGISTRAR OF MEDICAL SCHEMES | | | Beneficiary to end of financial year. |
| C3 | Family Practitioner Services | 100% of Scheme Rate | Limited to PMSA and | All limits are subject to A: |
| | Consultations, visits and all other | for non-Network Family | Block Benefit, subject | Statutory Prescribed Minimum |
| | Family Practitioner services not | Practitioners. | to PMBs. | Benefits ("PMBs"). |
| | | | | Benefit includes consultations, visits and approved minor |

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| | specifically provided for otherwise in this Annexure. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 130% of Scheme Rate for Network Family Practitioners. Reimbursement at 200% of Scheme Rate for procedures specified by managed care, performed in doctors' rooms instead of in hospital. | | procedures at Family Practitioners, subject to medical necessity and managed care protocols and processes. Limit is pro-rated from date of admission of Member to end of financial year. |
| C4 | Family Practitioner Network Extender Benefit for Beneficiaries with chronic conditions registered on Disease Management Programme | 100% of Scheme Rate. | Payable from Risk. One (1) additional Family Practitioner consultation at a DSP/Network provider, once PMSA and Block Benefit is exhausted. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). The additional Family Practitioner consultation at a DSP/Network provider is subject to pre-authorisation |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | | | and managed care protocols and processes. |
| C5 | Specialist Services Consultations, visits and all other Specialist services not specifically provided for otherwise in this Annexure. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate for non-Network Specialists. 130% of Scheme Rate for Network Specialists. 200% of Scheme Rate for procedures specified by managed care, performed in doctors' rooms instead of in hospital. 200% of Scheme Rate for cataract procedures performed | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Limit is pro-rated from date of admission of Member to end of financial year. Subject to Family Practitioner referral, and managed care protocols and processes. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| C6 | Dental Services Conservative and Restorative Dentistry (include Plastic Dentures); and | by Ophthalmologists in their rooms. 100% of Scheme Rate. 200% of Scheme Rate for treatment of bony impactions of third | Shared limit with B6: Dentistry of R3 849 per Beneficiary per annum. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). General anaesthesia and |
| | Special Dentistry (includes Metal Base Partial Dentures). REGISTERED BY ME ON | se Partial Dentures). conscious sedation in doctors' rooms. | Panoramic x-rays limited to one (1) x-ray every three (3) years per Beneficiary. Bitewing x-rays limited to four (4) per | conscious sedation for dentistry, subject to pre- authorisation and managed care protocols and processes. Only applicable to beneficiaries under the age of |
| | 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Beneficiary per annum. Refer to Annexure E (Exclusions and | six (6) years, severe trauma and impacted third molars In respect of Conservative and Restorative Dentistry: |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|---|------------------|---------------------------------|---|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Limitations) of the GEMS Rules. | Panoramic and Bitewing x-rays included. In respect of Special Dentistry: No pre-authorisation required for metal-base dentures. Dental services classified as conservative, restorative and specialised per tariff code. Subject to managed care protocols and processes. |
| C7 | Prescribed Medication and Injection Material | | | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Prescribed, administered and dispensed by healthcare |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES 1. Acute Medical Conditions. | 1. 100% of Scheme Rate. | 1. Subject to PMSA and a limit of R633 per family per annum for homeopathic medicine. | professionals, legally entitled to do so. Subject to the Medicine Price List (MPL) and Medicine Exclusion List (MEL). Subject to Annexure E (Exclusions and Limitations) of GEMS Rules. 1. Subject to the following: Managed care protocols, formulary and processes. Prescription by a healthcare professional, legally entitled to do so. A 30% co-payment shall apply for voluntary use of Out-of- |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | 2. Chronic Medical Conditions listed in PMB DTP, PMB CDL and Annexure D of the GEMS Rules. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 2. 100% of cost, but subject to PMB legislation. | 2. Unlimited, but subject to PMB legislation. | Formulary medicine, where Formulary exists. Benefit includes prescribed maternity vitamin supplements. 2. Subject to the following: Prior application and approval, Formulary, Medicine Price List, managed care protocols and processes, and prescription by a healthcare professional, legally entitled to do so. Medicine for chronic conditions listed in PMB DTP, PMB CDL and Annexure D of the GEMS Rules, subject to |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES 3. Self-Medication: Over-the-Counter (OTC) Medicine. | 3. 100% of Scheme Rate. | 3. Subject to PMSA and limited to R215 per Beneficiary per event. | managou outo protocolo, |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|--|----------------------------|--|---|
| | Prescribed medication from hospital stay (TTO) | 4. 100% of Scheme Rate. | 4. Subject to PMSA. Payable from Risk, once PMSA is depleted. | Subject to the following: TTO limited to seven (7) days. |
| C8 | Basic Radiology X-rays and soft tissue ultrasound scans. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate. | Subject to PMSA. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. Includes 2 x 2D ultrasound scans per pregnancy provided for by C24: Maternity. Alternatively, should any such 2D scan be substituted with a 3D/4D scan, such 3D/4D scan shall be funded up to the cost of a 2D scan. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| C9 | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate, subject to PMBs. | Shared limit with B8: Advanced Radiology of R25 458 per family per annum. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to Advanced Radiology pre-authorisation, managed care protocols and processes. Specific authorisation is required for Angiography, CT scans, MDCT, Coronary Angiography, MUGA scans, PET scans, MRI scans and Radio-isotope studies. |
| C10 | Pathology and Medical Technology | 100% of Scheme Rate. | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | | | | Subject to managed care protocols and processes. Includes liquid-based cytology pap smears. |
| C11 | 1. Eye examinations; 2. Frames, lenses and contact lenses (permanent and disposable); and 3. Refractive eye surgery. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate. | Limited to PMSA and Block Benefit, subject to PMBs. Limited to one (1) eye examination per Beneficiary per Financial Year, starting on 01 January and ending on 31 December of the same year. Either spectacles or contact lenses shall be | tint of 35%, for albinism and proven photophobia, subject to pre-authorisation. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|--|---|---|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | funded in a Financial Year, not both. Frame sub-limit of R1 487 per Beneficiary shall apply. Post cataract surgery, Optical PMB entitlement shall be limited to the cost of a bifocal lens, not exceeding R1 276 for both lens and frame with a sublimit of R251 for the frame. | Excludes variable tint and photochromic lenses. Refer to Annexure E (Exclusions and Limitations) of the GEMS Rules for Optometry Exclusions. |
| C12 | Allied Health Services Limited to Chiropractors, Homeopaths, Phytotherapists, | 100% of Scheme Rate, subject to PMBs. | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
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| | Acupuncturists and Chinese Medicine Practitioners. | | | |
| C13 | Other Professional Health Services Including Dieticians, Podiatrists, Social Workers, Registered Counsellors and Orthoptists. | 100% of Scheme Rate, subject to PMBs. | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |
| C14 | Physiotherapy | 100% of Scheme Rate, subject to PMBs. | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |
| C15 | Audiology, Occupational Therapy and Speech Therapy | 100% of Scheme Rate, subject to PMBs. | Limited to PMSA and Block Benefit, subject to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |
| C16 | Post Hip, Knee and Shoulder Replacement or Revision Surgery Physiotherapy | 100% of Scheme Rate. | Limited to 10 post- surgery physiotherapy visits (shared with | o All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |

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| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|---------------------------------------|--|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | B12: Post Hip, Knee and Shoulder Replacement or Revision Surgery Physiotherapy) up to a limit of R6 039 per Beneficiary per event, utilised within sixty (60) days of surgery. | o Subject to hospital pre- authorisation, managed care protocols and processes. |
| C17 | Medical and Surgical Appliances and Prostheses Include Hearing Aids, Wheelchairs, Mobility Scooters, Oxygen Cylinders, Pulse Oximeters, Nebulizers, CPAP Devices, Glucometers, Colostomy Kits, Diabetic Equipment, Foot | 100% of Scheme Rate, subject to PMBs. | Subject to: Shared limit with B14: Prostheses of R48 123 per family per annum for Medical and Surgical Appliances and | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. Diabetic accessories and appliances, other than Glucometers, to be pre- |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|--|------------------|---|---|
| | Orthotics, External Prostheses and Compression Stockings. Applicable to In- and Out-of-Hospital. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Prostheses generally; and Sub-limit for C17: Medical and Surgical Appliances and Prosthesis of R18 776 per family per annum, with further, shared sub-limits with B14: Prostheses of: R5 285 per Beneficiary per annum for foot orthotics and prosthetics, with a sub-limit of R1 510 | authorised and claimed from the chronic medication benefit (C7.2). Foot orthotics and prosthetics, subject to Formulary, managed care protocols and processes. The Scheme has the right to obtain competitive quotes. |

| 10 | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|------------------------------|------------------|-----------------------|--------------------|
| | | | per Beneficiary per | |
| | | | annum for orthotic | |
| | | | shoes, foot inserts | |
| | REGISTERED BY ME ON | | and levellers; | |
| | 2021/11/12 | | o R601 for crutches | |
| | 2021/11/12 | | per Beneficiary per | |
| | REGISTRAR OF MEDICAL SCHEMES | | annum; | |
| | | | o One (1) wheelchair | |
| | | | of up to R6 615 per | |
| | | | Beneficiary every | |
| | | | twenty four (24) | |
| | | | months of month of | |
| | | | receipt of | |
| | | | wheelchair; | |
| | | | o One (1) unilateral | |
| | | | hearing aid, or one | |
| | | | (1) pair of bilateral | |
| | | | hearing aids, of up | |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|---|------------------|--|--------------------|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | to R9 622 per hearing aid per Beneficiary every thirty six (36) months of month of receipt of hearing aid(s); o One (1) CPAP device of up to R11 426 per Beneficiary every thirty six (36) months of month of receipt of device; o Three (3) pairs of compression stockings of up to R500 per pair per | |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|---|--|---|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Beneficiary per annum; and o One (1) Pulse Oximeter of up to R400 per Family per annum. | |
| C18 | Renal Dialysis Out-of-Hospital | 100% of cost, but subject to PMB legislation. | Limited to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to Renal Dialysis preauthorisation, managed care protocols and processes. Subject to use of Renal Dialysis Network DSP; failing which, a co-payment of 30% per event shall apply in |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|--|----------------------|---|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | accordance with Network rules. Includes materials and related pathology tests. |
| C19 | Screening Services Including: Cholesterol, Bone Density, Pap Smear, Prostate Specific Antigen, Glaucoma, TB, Syphilis, Chlamydia, Gonorrhoea, Infant Hearing, Childhood Hearing, Childhood Optometry, Glucose, Occult Blood, Thyrotropin (TSH) for Neonatal Hypothyroidism, Mammogram, and other screenings according to | 100% of Scheme Rate. | Payable from Risk. All screenings are limited to one (1) of each per annum, unless otherwise indicated herein. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). All subject to managed care protocols and processes. Pap Smears include liquid-based cytology. Infant Hearing Screening for Child Dependants under the age of one (1) year. Childhood Hearing Screening for Child Dependants up to |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|----------------------|--|---|
| C20 | evidence-based standard practice. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES Preventative Care Services Includes all vaccinations. | 100% of Scheme Rate. | Paid from Risk. Influenza Vaccinations: Limited to one (1) course per Beneficiary per annum. Pneumococcal Vaccinations: Limited to one (1) course per Beneficiary every five | and including the age of seven (7) years. Neonatal Hypothyroidism screening test - TSH (Thyrotropin) - tariff 4507 only. Includes screening services provided in pharmacies. All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. Includes preventative care services provided in pharmacies. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|------------------------------|-------------------|--------------------------|------------------------------|
| | | | (5) years for | |
| | | | Beneficiaries at risk in | |
| | | | accordance with | |
| | REGISTERED BY ME ON | | managed care | |
| | | | protocols. | |
| | 2021/11/12 | | HPV Vaccinations: | |
| | REGISTRAR OF MEDICAL SCHEMES | | Limited to one (1) | |
| | | | course per female | |
| | | | Beneficiary per | |
| | | | lifetime. | |
| | | | Other Vaccinations: | |
| | | | Limited to R814 per | |
| | | | Beneficiary per | |
| | | | annum. | |
| C21 | HIV Infection, Acquired | 100% of cost, but | Limited to PMBs. | All limits are subject to A: |
| | Immune Deficiency Syndrome | subject to PMB | | Statutory Prescribed Minimum |
| | and Related Illness | legislation. | | Benefits ("PMBs"). |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|---|---|---|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Subject to managed care protocols and processes. Includes one (1) consultation for diagnosis and initial counselling. Pre-exposure prophylaxis included for high-risk Beneficiaries, subject to managed care protocols and processes. |
| C22 | Mental Health Consultations, assessments, treatment and counselling by Family Practitioners, Psychiatrists and Psychologists. | 100% of cost, but subject to PMB legislation. | Limited to PMSA. Shared sub-limit with B18: Mental Health of R2 468 per family per annum for services by Educational and | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. If Out-of-Hospital treatment is offered as an alternative to |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|---|---|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | Industrial Psychologists. Limited to one (1) individual Psychologist consultation and one (1) group Psychologist consultation per day. | hospitalisation, In-Hospital benefits (B1) shall apply. |
| C23 | Infertility | 100% of cost, but subject to PMB legislation. | Limited to PMBs. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre-authorisation of facility and service(s), managed care protocols and processes, and use of a DSP (i.e. State or Network) facility; failing which, the Scheme shall not be liable to fund the |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|--|--|---|
| | | | | first R12 000 of the other facility's bill. |
| C24 | Maternity Programme Ante- and post-natal care. REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% of Scheme Rate, subject to Maternity Programme Protocols. | Paid from Risk, but limited to Maternity Programme Benefits. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to registration on Maternity Programme, and managed care protocols and processes. If not registered on Maternity Programme, Out-of-Hospital benefits (excluding this benefit C24: Maternity) shall apply. Includes: o Benefits defined in managed care protocols. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|----------------------|------------------|---|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | 2 x 2D ultrasound scans per pregnancy. Alternatively, should any such 2D scan be substituted with a 3D/4D scan, such 3D/4D scan shall be funded up to the cost of a 2D scan. Non-invasive prenatal testing for high-risk pregnancies, subject to pre-authorisation. |
| C25 | Female Contraceptives Oral, insertables, injectables and dermal. | 100% of Scheme Rate. | Limited to PMSA. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). |



| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|---|--|---|
| | | | | Subject to managed care protocols, formulary and processes. |
| C26 | Emergency Assistance (Road and Air) | 100% of cost, but subject to PMB legislation. | Unlimited, but subject to PMB legislation. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to use of Emergency Medical Services DSP, and managed care protocols and processes. |
| C27 | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | 100% Scheme Rate. | Global fee of R 1 709 per Beneficiary. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre-authorisation of facility and services, and managed care protocols and processes. |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|-----|---|------------------|---|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | Limit applies to: All related costs, e.g. consultations, medication etc.; and All post-op care within a month of procedure. In-Hospital benefits shall apply for circumcisions performed in hospitals, Day Clinics or doctors' rooms. |
| C28 | Chronic Back and Neck Rehabilitation Programme | Negotiated Rate. | Paid from Risk, but limited to Chronic Back and Neck Rehabilitation Programme benefits. | All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to registration on Chronic Back and Neck Rehabilitation Programme, |

| NO | SERVICE/BENEFIT | % BENEFIT/TARIFF | LIMITS | CONDITIONS/REMARKS |
|----|---|------------------|--------|--|
| | REGISTERED BY ME ON 2021/11/12 REGISTRAR OF MEDICAL SCHEMES | | | and managed care protocols and processes. Out-of-Hospital benefits (excluding this benefit C28: Chronic Back and Neck Rehabilitation Programme) shall apply, if not registered on the Chronic Back and Neck Rehabilitation Programme. |

| Legend: | _egend: | | | | |
|-------------|---|--|--|--|--|
| Scheme Rate | See Rule 4.36 of the GEMS Rules. | | | | |
| CDL | Chronic Disease List | | | | |
| Chronic DSP | Chronic Designated Service Provider. Subject to Annexure G of the GEMS Rules. | | | | |

| DTP | Diagnosis and Treatment Pairs as provided for in the Regulations to the Medical Schemes Act. |
|-----|--|
| PDF | Professional Dispensing Fee |
| РМВ | Prescribed Minimum Benefit |
| SEP | Single Exit Price |
| тто | Treatment Taken Out |

Healthcare services or claims that do not meet the Scheme's (including its managed healthcare programmes') clinical protocol or billing requirements in accordance with Regulation 5 to the Medical Scheme Act 131 of 1998, shall be excluded, provided that such protocols are in accordance with internationally accepted evidence-based treatment guidelines and protocols.

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