ANNEXURE C 2023

RUBY

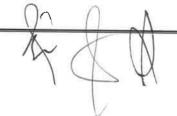
SUBJECT TO THE PROVISIONS OF THE SCHEME RULES, MEMBERS AND THEIR REGISTERED DEPENDANTS ARE ENTITLED TO THE FOLLOWING BENEFITS:

NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
A	STATUTORY PRESCRIBED MINIMUM BENEFITS (PMBs)	100% of cost, but subject to PMB legislation.	Unlimited, but subject to PMB legislation.	As provided for in Annexure G of the GEMS Rules. Prescribed Minimum Benefits ("PMBs") are not subject to the monetary benefit limits stated in this Annexure and shall be paid in full, where the diagnosis, treatment and care of a Prescribed Minimum Benefit Condition were obtained from:

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				 a Designated Service Provider ("DSP") for that condition;
				 a non-DSP, if no DSP for that condition exists; or
				a non-DSP involuntarily,as described in
				Regulation 8 (3) of the General Regulations
				promulgated under the Medical Schemes Act
				131 of 1998 (as amended),
				subject to: Authorisation, managed
				care protocols, formulary and processes, as

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
В	IN-HOSPITAL BENEFITS		No overall limit. Sub-limits as provided	specified under B: In- Hospital Benefits and C: Out-of-Hospital Benefits; and The Act. This Rule supersedes all other benefit provisions in this Annexure. All limits are subject to A: Statutory Prescribed Minimum
			for.	Benefits ("PMBs").
B1	Public Hospitals, Private Hospitals, Registered Unattached Theatres, Day Clinics and Psychiatric Facilities	100% of Scheme Rate.	Unlimited.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Hospital authorisation for admission to a Private facility must be obtained

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
	 Accommodation in a general ward, high care ward and intensive care unit. Theatre fees. Medicines, materials and hospital equipment (includes bone cement for prostheses (B14)). Neonatal care. 			from the Scheme's managed care service provider at least 48 hours before a Beneficiary is admitted to a Private facility (except in the event of an Emergency Medical Condition), failing which, a co-payment of R1 000 per admission shall apply. In the event of an admission to a Private facility for an Emergency Medical Condition, the Scheme must be notified of such admission within one (1) working day after the admission, failing which, a

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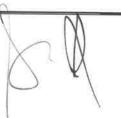
NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				co-payment of R1 000 per admission shall apply. Accommodation in a private ward is subject to motivation by attending practitioner and Scheme's managed care protocols and processes. All In-Hospital treatment and
				services are subject to hospital authorisation (for Private facilities only, and inclusive of non-PMB one- day admissions), managed care protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
B2	Maternity Hospital, home birth or registered birthing unit.	100% of cost, but subject to PMB legislation.	Unlimited, but subject to PMB legislation.	
	R	2022/12/12 REGISTRAR OF MEDICAL SCHEMES	9	Medical Condition), failing which, a co-payment of R1 000 per admission shall apply.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				In the event of an admission to a Private facility for an Emergency Medical Condition, the Scheme must be notified of such admission within one (1) working day after the admission, failing which, a co-payment of R1 000 per admission shall apply.
		REGISTERED BY ME ON		 Elective Caesarean Sections may be subjected to second opinion and managed care protocols and processes. Benefit includes midwife services.
uby 2023	7 P a g e	2022/12/12		Includes non-invasive prenatal testing for high-risk



NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
В3	Family Practitioner Services Consultations and visits.	100% of Scheme Rate for non-Network Family	Unlimited. Reimbursement	pregnancies, subject to pre- authorisation. All limits are subject to A: Statutory Prescribed
		Practitioners. 130% of Scheme Rate for Network Family Practitioners.	according to Scheme- approved tariff file.	Minimum Benefits ("PMBs").
B4	Specialist Services Consultations and visits.	100% of Scheme Rate for non-Network Specialists. 130% of Scheme Rate for Network Specialists.	Unlimited. Reimbursement according to Scheme- approved tariff file.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").
35 oy 202	Surgical Procedures	100% of Scheme Rate. 200% of Scheme Rate for procedures	Unlimited. Refer to Annexure E (Exclusions and	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
		specified by managed care, performed in doctor's rooms instead of in hospital.	Limitations) of GEMS Rules.	 Subject to hospital pre-authorisation and managed care protocols and processes. Includes hospital procedures performed in doctor's rooms, as approved by the Scheme. Includes Maxillofacial Surgery. Excludes Osseo-integrated Implants, all implant-related procedures and Orthognathic Surgery.
В6	Dentistry Conservative, restorative and specialised.	100% of Scheme Rate.	Professional fees, subject to shared limit with Out-of-Hospital dentistry benefit	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	181	CONDITIONS / REMARKS
			specified under C6:	0	Only applicable to
			Dental Services of		Beneficiaries under the age
			R4 080 per Beneficiary		of six (6) years, severe
			per annum.		trauma and impacted third
			Hospital cost included		molars.
			in hospital benefit (B1).	•	Lingual and labial
			Dental Sealants:		frenectomies under general
			Excluded under B6:		anaesthesia for
			Dentistry and C6:		Beneficiaries under the age
			Dental Services, but		of eight (8) years, subject to
		- "	included under C20:		managed healthcare
			Preventative Care		programme and pre-
			Services for		authorisation.
			Beneficiaries under 18	•	Subject to hospital pre-
			years of age.		authorisation, managed care
			Refer to Annexure E		protocols and processes, list
			(Exclusions and		of approved services, and
					use of Day Theatres.
-b - 00				,	

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			Limitations) of GEMS Rules.	 General anaesthesia and conscious sedation for dentistry, subject to preauthorisation and managed care protocols and processes. Dental services classified as conservative, restorative and specialised per tariff code.
В7	Basic Radiology	100% of Scheme Rate.	Unlimited.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes.
B8	Advanced Radiology	100% of Scheme Rate, subject to PMBs.	Shared limit with C9: Advanced Radiology of	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			R26 985 per family per annum.	Subject to managed care protocols and processes.
				protocols and processes.Subject to Advanced
				Radiology authorisation (in
				addition to hospital pre- authorisation) for
				Angiography, CT scans,
				MDCT, Coronary Angiography, MUGA scans,
				PET scans, MRI scans and
				Radio-isotope studies.
В9	Pathology	100% of Scheme Rate.	Unlimited.	All limits are subject to A:
			19	Statutory Prescribed
				Minimum Benefits ("PMBs").
				Subject to managed care
				protocols and processes,
				and pathology tests being

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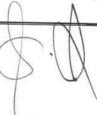
NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				related to admission
				diagnosis.
B10	Blood Services	100% of Scheme Rate,	Unlimited, but subject to	All limits are subject to A:
		subject to PMBs.	PMB legislation.	Statutory Prescribed
				Minimum Benefits ("PMBs")
	•			 Subject to managed care
				protocols and processes.
			1	 Includes cost of blood, bloo
				equivalents, blood products
				and the transport thereof.
			•	 Includes erythropoietin.
311	Physiotherapy	100% of Scheme Rate,	Limited to R6 065 per	All limits are subject to A:
		subject to PMBs.	Beneficiary per annum.	Statutory Prescribed
				Minimum Benefits ("PMBs")
				Subject to hospital pre-
				authorisation, managed care

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
B12	Post Hip, Knee and Shoulder Replacement or Revision Surgery Physiotherapy		Limited to ten (10) post- surgery physiotherapy visits (shared with C16: Post Hip, Knee and Shoulder Replacement or Revision Physiotherapy) up to a limit of R6 401 per Beneficiary per event, utilised within sixty (60) days of surgery.	protocols and processes, and services being related to admission diagnosis. All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation and managed care protocols and processes.
B13	Organ and Tissue Transplant Includes materials.	subject to PMBs.	Limit of R749 643 per Beneficiary per annum. Sub-limit of R25 447 per Beneficiary per	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			annum for corneal grafts (imported corneal grafts, subject to managed care protocols.).	 Subject to hospital preauthorisation, managed care protocols and processes, and use of facility as per B1. Limit includes all costs associated with the transplant, including materials and immunosuppressants. Authorised erythropoietin is included in limits listed in B10: Blood Services. Organ harvesting is limited to the Republic of South Africa, except in the case of cornea grafts.

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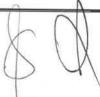


NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
The and interest immediates the second and the seco	his benefit covers temporary and permanent prostheses and ternal devices (surgically applanted), and accompanying amporary or permanent devices sed to assist with the guidance, ignment or delivery of these rostheses and internal devices.	100% of Scheme Rate, subject to PMBs.	Subject to: Shared limit with C17: Medical and Surgical Appliances and Prostheses of R51 010 per family per annum for Medical and Surgical Appliances and Prostheses generally, plus R51 010 per family per annum for Joint Revisions only; and Shared sub-limits with C17: Medical and Surgical	Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. Scheme may obtain competitive quotes or arrange supply of prosthesis. Bone cement paid from B1, subject to hospital preauthorisation.

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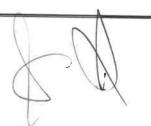
NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			Appliances and Prostheses of: o R5 602 per Beneficiary per annum for foot orthotics and prosthetics, with a sub-limit of R1 601 per Beneficiary per annum for orthotic shoes, foot/shoe/ankle inserts and levelers; o R637 for crutches per Beneficiary per annum;	 Subject to the prostheses and/or device(s) being related to the admission diagnosis and procedure. Once the limit is depleted, the benefit is unlimited for PMBs.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			o One (1) wheelchair	
			of up to R7 012 per	
			Beneficiary every	
			twenty four (24)	
			months of month of	
			receipt of	
			wheelchair;	
			o One (1) unilateral	
			hearing aid, or one	
			(1) pair of bilateral	
			hearing aids, of up	
			to R10 199 per	
			hearing aid per	
			Beneficiary every	
			thirty six (36)	
			months of month of	
			receipt of hearing	
	۵.		aid(s);	

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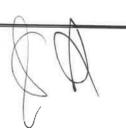
NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			o One (1) CPAP	
			device of up to	
			R12 112 per	
			Beneficiary every	
			thirty six (36)	
			months of month of	
			receipt of device;	
			o Three (3) pairs of	
			compression	
			stockings of up to	
			R530 per pair per	
			Beneficiary per	
			annum;	
			o One (1) Pulse	
			Oximeter of up to	
			R424 per Family	
			per annum; and	

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
B15	Emergency Services (Casualty Department)	100% of cost, but subject to PMB legislation.	o One (1) knee and one (1) back brace of up to R3 180 per brace per Beneficiary per annum. Limited to PMBs (Emergency Medical Condition, as defined in Section 4 of the main body and Annexure G of the GEMS Rules).	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to use of facility as per B1, or other registered emergency facility. Subject to hospital authorisation and managed care protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
B16	Ponel Dielveie	4000/ 50 1		Cost to be defrayed from C3: Family Practitioner Services, for non-PMB and unauthorised events.
810	Renal Dialysis In-Hospital	100% of Scheme Rate, subject to PMBs.	Limit of R321 268 per Beneficiary per annum for chronic dialysis. Acute dialysis included in B1.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation, managed care protocols and processes, and use of facility as per B1. Includes related materials, and related pathology and radiology tests, but subject to managed care protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				 Erythropoietin included in B10: Blood Services. Once the limit is depleted, the benefit is unlimited for PMBs.
B17	Oncology (Chemo and Radiotherapy) In- and Out-of-Hospital	100% of Scheme Rate, subject to PMBs.	family per annum. Sub-limit of R305 984	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to Oncology preauthorisation and managed care protocols and processes. Subject to Medicine Price List (MPL). Subject to use of facility as per B1, or a registered alternative.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				Includes cost of pathology, related basic/advanced radiology, medical technologists, oncology medicines and materials. Erythropoietin included in B10: Blood Services. Once the limit is depleted, the benefit is unlimited for
				PMBs. Excludes new chemotherapeutic medicines that have not convincingly demonstrated a survival
		REGISTERED BY ME ON		advantage of more than three (3) months in advanced or metastatic solid organ malignant tumours,
ıby 2023	23 P a g e	2022/12/12 REGISTRAR OF MEDICAL SCHEMES		& SM

B18 Mental Health Accommodation, theatre fees, medicine, hospital equipment and professional fees of Family Practitioners, Psychiatrists and Psychologists. B18 Mental Health Accommodation, theatre fees, medicine, hospital equipment and professional fees of Family Practitioners, Psychiatrists and Psychologists. B19 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Limit of R22 489 Per family per annum; B10 Subject to PMBs Statutory Prescribed Minimum Benefits ("PMB authorisation and manage care protocols and processes. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health Accommodation, theatre fees, subject to PMBs. B10 Mental Health B1	NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
Accommodation, theatre fees, medicine, hospital equipment and professional fees of Family Practitioners, Psychiatrists and Psychologists. • Limit of R22 489 per family per annum; • Shared sub-limit with C22: Mental Health of R2 616 per family per annum for services by Educational and • Statutory Prescribed Minimum Benefits ("PME annum; • Subject to hospital preauthorisation and manage care protocols and processes. • Subject to the use of fact as per B1, or a registered alternative.	B18	Mental Health	100% of Scheme Rate,	Subject to:	(Exclusions and Limitations) of GEMS Rules.
REGISTERED BY ME ON Psychologists; and		medicine, hospital equipment and professional fees of Family Practitioners, Psychiatrists and Psychologists.		 Limit of R22 489 per family per annum; Shared sub-limit with C22: Mental Health of R2 616 per family per annum for services by Educational and Industrial 	Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation and managed care protocols and processes. Subject to the use of facility as per B1, or a registered

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			Limit of one (1) individual Psychologist consultation and one (1) group Psychologist consultation per day.	Maximum of three (3) days hospitalisation by a Family Practitioner.
B19	Alternatives to Hospitalisation Sub-acute Hospitals, Physical Rehabilitation and Private Nursing. Hospice REGIO	1. 100% of Scheme Rate, but subject to PMBs. 2. 100% of cost, but subject to PMB legislation. STERED BY ME ON	 Unlimited, but subject to PMB legislation. Unlimited, but subject to PMB legislation. 	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre-authorisation of alternative facility and services, and managed care protocols and processes. Includes home nursing, but subject to managed care protocols and processes.

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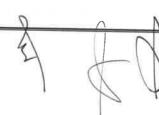


NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
B20	Modical Technologists			 Excludes Frail Care and recuperative holidays. Refer to Annexure E (Exclusions and Limitations) of GEMS Rules.
620	Medical Technologists	100% of Scheme Rate, subject to PMBs.	Unlimited, subject to PMB legislation.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation and case management. Includes materials.
B21	Breast Reductions	No benefit.	No benefit, unless PMBs.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	17	CONDITIONS / REMARKS
B22	Allied Health Services: Limited to Chiropractors, Homeopaths, Phytotherapists, Acupuncturists and Chinese Medicine Practitioners.	100% of Scheme Rate, subject to PMBs.	Limited to PMSA and Block Benefit, subject to PMBs.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and services being related to admission diagnosis.
B23	Other Professional Health Services Including Dieticians, Podiatrists, Social Workers, Registered Counsellors and Orthoptists.	100% of Scheme Rate, subject to PMBs.	Limited to PMSA and Block Benefit, subject to PMBs.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and services being related to admission diagnosis.
B24	Alcohol and Drug Dependencies	100% of cost, but subject to PMB legislation.	Limited to PMBs.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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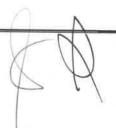
NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
С	OUT-OF-HOSPITAL BENEFITS			Subject to pre-authorisation of DSP facility, managed care protocols and processes, and use of DSP facility as per Annexure G (Prescribed Minimum Benefits) of GEMS Rules.
C1	Personal Medical Savings	100% of Scheme Rate.	Fixed at 20% of the	All limits are subject to A:
	Account (PMSA)		total gross contribution	Statutory Prescribed
			made in respect of a	Minimum Benefits ("PMBs").
			Member during the financial year.	Excludes PMB claims.
			,	Claims paid in accordance
				with the benefits listed in C3
				to C28, and Annexure F
				(Personal Medical Savings

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C2	Block Benefit	100% of Scheme Rate.	R2 735 per family per annum.	Accounts) of the GEMS Rules. Benefit is pro-rated from the date of admission of Beneficiary to end of financial year. All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Claims are paid against this benefit once the PMSA limit has been reached. Benefit is pro-rated from the date of admission of
				Beneficiary to end of financial year.

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SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS		CONDITIONS / REMARKS
Family Practitioner Services	100% of Scheme Rate	Limited to PMSA and	•	All limits are subject to A:
Family Practitioner Services Consultations, visits and all other Family Practitioner services not specifically provided for otherwise in this Annexure.	for non-Network Family Practitioners. 130% of Scheme Rate for Network Family Practitioners. Reimbursement at 200% of Scheme Rate for procedures specified by managed	Limited to PMSA and Block Benefit, subject to PMBs.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Benefit includes consultations, visits and approved minor procedures at Family Practitioners, subject to medical necessity and managed care protocols and processes.
Family Practitioner Network Extender Benefit for Beneficiaries with chronic	care, performed in doctors' rooms instead of in hospital. 100% of Scheme Rate.	Payable from Risk. One (1) additional Family Practitioner	•	Limit is pro-rated from date of admission of Member to end of financial year. All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").
	Consultations, visits and all other Family Practitioner services not specifically provided for otherwise in this Annexure. Family Practitioner Network Extender Benefit for	Consultations, visits and all other Family Practitioner services not specifically provided for otherwise in this Annexure. 130% of Scheme Rate for Network Family Practitioners. Reimbursement at 200% of Scheme Rate for procedures specified by managed care, performed in doctors' rooms instead of in hospital. Family Practitioner Network Extender Benefit for Beneficiaries with chronic	Consultations, visits and all other Family Practitioner services not specifically provided for otherwise in this Annexure. for Network Family Practitioners. Reimbursement at 200% of Scheme Rate for procedures specified by managed care, performed in doctors' rooms instead of in hospital. Family Practitioner Network Extender Beneficiaries with chronic for non-Network Family Practitioners. Rown Rate for Network Family Practitioners. Reimbursement at 200% of Scheme Rate for procedures specified by managed care, performed in doctors' rooms instead of in hospital. Payable from Risk. One (1) additional Family Practitioner	Consultations, visits and all other Family Practitioner services not specifically provided for otherwise in this Annexure. In

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C5	Disease Management Programme Specialist Services	100% of Scheme Rate	DSP/Network provider, once PMSA and Block Benefit is exhausted. Limited to PMSA and	 The additional Family Practitioner consultation at a DSP/Network provider is subject to pre-authorisation and managed care protocols and processes. All limits are subject to A:
	Consultations, visits and all other Specialist services not specifically provided for otherwise in this Annexure.	for non-Network Specialists. 130% of Scheme Rate for Network Specialists. 200% of Scheme Rate for procedures specified by managed care, performed in	Block Benefit, subject to PMBs.	Statutory Prescribed Minimum Benefits ("PMBs"). Limit is pro-rated from date of admission of Member to end of financial year. Subject to Family Practitioner referral, and managed care protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
		doctors' rooms instead of in hospital. 200% of Scheme Rate for cataract procedures performed by Ophthalmologists in their rooms.		
C6	Dental Services Conservative and Restorative Dentistry (include Plastic Dentures); and Special Dentistry (includes Metal Base Partial Dentures).	100% of Scheme Rate. 200% of Scheme Rate for treatment of bony impactions of third molars under conscious sedation in doctors' rooms.	Shared limit with B6: Dentistry of R4 080 per Beneficiary per annum. Panoramic x-rays limited to one (1) x-ray every three (3) years per Beneficiary. Bitewing x-rays limited to four (4) per Beneficiary per annum.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs") General anaesthesia and conscious sedation for dentistry, subject to preauthorisation and managed care protocols and processes. Only applicable to beneficiaries under the age of six (6) years, severe

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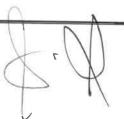
NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			Dental Sealants:	trauma and impacted third
			Excluded under B6:	molars.
			Dentistry and C6:	• In respect of Consequetive
			Dental Services, but	In respect of Conservative and Restaurative Dentistry
			included under C20:	and Restorative Dentistry:
			Preventative Care	 Panoramic and Bitewing
			Services for	x-rays included.
			Beneficiaries under 18	 In respect of Special
			years of age.	Dentistry:
			Refer to Annexure E	No pre-authorisation
			(Exclusions and	required for metal-base
				dentures.
			Limitations) of the GEMS Rules.	B
			GEIVIS Rules.	Dental services classified as
				conservative, restorative and
				specialised per tariff code.
				Subject to managed care
				protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C7	Prescribed Medication and Injection Material			 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Prescribed, administered and dispensed by healthcare professionals, legally entitled to do so. Subject to the Medicine Price List (MPL) and Medicine Exclusion List (MEL). Subject to Annexure E (Exclusions and Limitations) of GEMS Rules.
ubv 20	Acute Medical Conditions. 23 34 Page	1. 100% of Scheme Rate.	Subject to PMSA and a limit of R671 per family per annum for	Subject to the following: Managed care protocols, formulary and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
2	2. Chronic Medical Conditions listed in PMB DTP, PMB CDL and Annexure D of the GEMS Rules.	2. 100% of cost, but subject to PMB legislation.	homeopathic medicine. 2. Unlimited, but subject to PMB legislation.	 Prescription by a healthcare professional, legally entitled to do so. A 30% co-payment shall apply for voluntary use of Out-of-Formulary medicine, where Formulary exists. Benefit includes prescribed maternity vitamin supplements. Subject to the following: Prior application and approval, Formulary, Medicine Price List, managed care protocols and processes, and prescription by a healthcare professional legally entitled to do so.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				 Medicine for chronic conditions listed in PMB DTP, PMB CDL and Annexure D of the GEMS Rules, subject to use of Chronic Medicine Pharmac DSP, as provided for in Annexure G (Prescribed Minimum Benefits) of the GEMS Rules. A 30% co-payment shall apply for voluntary use of Out-of-Formulary medicine and voluntary use of a non-Chronic Medicine Pharmac DSP.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
	Self-Medication: Over-the-Counter (OTC) Medicine. Prescribed medication from hospital stay (TTO)	 100% of Scheme Rate. 100% of Scheme Rate. 	 3. Subject to PMSA and limited to R228 per Beneficiary per event. 4. Subject to PMSA. Payable from Risk, once PMSA is depleted. 	 3. Subject to the following: Managed care protocols, Formulary and processes. Only SAHPRA-registered Schedule 0, 1 and 2 medicines payable from the OTC benefit. 4. Subject to the following: TTO limited to seven (7) days.
C8	Basic Radiology X-rays and soft tissue ultrasound scans.	100% of Scheme Rate.		 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C9	Advanced Radiology	100% of Scheme Rate, subject to PMBs.	Shared limit with B8: Advanced Radiology of R26 985 per family per annum.	Statutory Prescribed Minimum Benefits ("PMBs"). Subject to Advanced Radiology pre-authorisation, managed care protocols and processes.
		REGISTERED BY ME ON	ľ	Specific authorisation is required for Angiography,
by 202	3 38 Page	2022/12/12		A KN
		REGISTRAR OF MEDICAL SCHEMES		1 1 M

NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
		7.		CT scans, MDCT, Coronary Angiography, MUGA scans, PET scans, MRI scans and Radio-isotope studies.
C10	Pathology and Medical Technology	100% of Scheme Rate.	Limited to PMSA and Block Benefit, subject to PMBs.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. Includes liquid-based cytology and Hr-HPV DNA pap smears.
C11	Optical Services 1. Eye examinations;	100% of Scheme Rate.	Limited to PMSA and Block Benefit, subject to PMBs. Limited to one (1) eye examination per	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
	Frames, lenses and contact lenses (permanent and disposable); and Refractive eye surgery.		Beneficiary per Financial Year, starting on 01 January and ending on 31 December of the same year. Either spectacles or contact lenses shall be funded in a Financial Year, not both. Frame sub-limit of R1 487 per Beneficiary shall apply. Post-cataract surgery, Optical PMB entitlement shall be limited to the cost of a bifocal lens, not exceeding R1 585 for	 Subject to Optical Managed Care protocols and processes. Optical benefit is not prorated, irrespective of date of Beneficiary registration. Includes tinted lenses, up to a tint of 35%, for albinism and proven photophobia, subject to pre-authorisation Excludes variable tint and photochromic lenses. Refer to Annexure E (Exclusions and Limitations of the GEMS Rules for Optometry Exclusions.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C12	Allied Health Services Limited to Chiropractors,	100% of Scheme Rate, subject to PMBs.	both lens and frame with a sublimit of R266 for the frame. Limited to PMSA and Block Benefit, subject to	All limits are subject to A: Statutory Prescribed
040	Homeopaths, Phytotherapists, Acupuncturists and Chinese Medicine Practitioners.		PMBs.	Minimum Benefits ("PMBs").
C13	Other Professional Health Services Including Dieticians, Podiatrists, Social Workers, Registered Counsellors and Orthoptists.	100% of Scheme Rate, subject to PMBs.	Limited to PMSA and Block Benefit, subject to PMBs.	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").
C14	Physiotherapy	100% of Scheme Rate, subject to PMBs.	Limited to PMSA and Block Benefit, subject to PMBs.	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C15	Audiology, Occupational Therapy and Speech Therapy Post Hip, Knee and Shoulder	100% of Scheme Rate, subject to PMBs.	Limited to PMSA and Block Benefit, subject to PMBs.	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs")
	Replacement or Revision Surgery Physiotherapy	100% of Scheme Rate.	Limited to 10 post- surgery physiotherapy visits (shared with B12: Post Hip, Knee and Shoulder Replacement or Revision Surgery Physiotherapy) up to a limit of R6 401 per Beneficiary per event, utilised within sixty (60) days of surgery.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation, managed care protocols and processes.
C17	Medical and Surgical Appliances and Prostheses Includes Hearing Aids, Wheelchairs, Mobility Scooters,	100% of Scheme Rate, subject to PMBs.	Subject to:Shared limit withB14: Prostheses of	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs")

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
	Oxygen Cylinders, Pulse Oximeters, Nebulizers, CPAP Devices, Glucometers, Colostomy Kits, Diabetic Equipment, Foot Orthotics, External Prostheses and Compression Stockings. Applicable to In- and Out-of- Hospital.		R51 010 per family per annum for Medical and Surgical Appliances and Prostheses generally; and Sub-limit for C17: Medical and Surgical Appliances and Prosthesis of R19 903 per family per annum, with further, shared sub-limits with B14: Prostheses of: R5 602 per Beneficiary per annum for foot	 Subject to managed care protocols and processes. Diabetic accessories and appliances, other than Glucometers, to be preauthorised and claimed from the chronic medication benefit (C7.2). Foot orthotics and prosthetics, subject to Formulary, managed care protocols and processes. The Scheme has the right to obtain competitive quotes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			orthotics and	
			prosthetics, with a	
			sub-limit of R1 601	
			per Beneficiary per	
			annum for orthotic	
			shoes,	
			foot/shoe/ankle	
			inserts and levelers;	
			o R637 for crutches	
			per Beneficiary per	
			annum;	
			o One (1) wheelchair	
			of up to R7 012 per	
			Beneficiary every	
			twenty four (24)	
			months of month of	
			receipt of	
			wheelchair;	
			,	\cap N

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			o One (1) unilateral hearing aid, or one (1) pair of bilateral hearing aids, of up to R10 199 per hearing aid per Beneficiary every thirty six (36) months of month of receipt of hearing aid(s); o One (1) CPAP device of up to R12 112 per Beneficiary every thirty six (36) months of month of receipt of device;	

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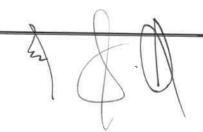
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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			 Three (3) pairs of compression stockings of up to R530 per pair per Beneficiary per annum; One (1) Pulse Oximeter of up to R424 per Family per annum; and One (1) knee and one (1) back brace of up to R3 180 per brace per Beneficiary per annum. 	

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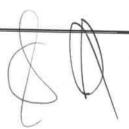
NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C18	Renal Dialysis Out-of-Hospital	100% of cost, but subject to PMB legislation.	Limited to PMBs.	

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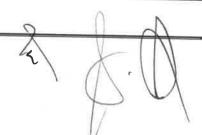


NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C19	Screening Services Including: Cholesterol, Bone Density, Pap Smear, Prostate Specific Antigen, Glaucoma, TB, Syphilis, Chlamydia, Gonorrhoea, Infant Hearing, Childhood Hearing, Childhood Optometry, Glucose, Occult Blood, Thyrotropin (TSH) for Neonatal Hypothyroidism, Mammogram, and other screenings according to evidence-based standard practice.	100% of Scheme Rate.	Payable from Risk. All screenings are limited to one (1) of each per annum, unless otherwise indicated herein.	Statutory Prescribed Minimum Benefits ("PMBs").

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				 Neonatal Hypothyroidism screening test - TSH (Thyrotropin) - tariff 4507 only. Includes screening services provided in pharmacies.
C20	Preventative Care Services Includes: 1. all vaccinations; and 2. dental sealants.	100% of Scheme Rate.	Paid from Risk. Influenza Vaccinations: Limited to one (1) course per Beneficiary per annum. Pneumococcal Vaccinations: Limited to one (1) course per Beneficiary every five (5) years for Beneficiaries at risk in	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. Includes preventative care services, i.e. vaccinations, provided in pharmacies. Dental Sealants: Limited to Beneficiaries under 18 years

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
			accordance with managed care protocols. HPV Vaccinations: Limited to one (1) course per female Beneficiary per lifetime. Other Vaccinations: Limited to R863 per Beneficiary per annum.	of age, and subject to use of a Network provider.
C21	HIV Infection, Acquired Immune Deficiency Syndrome and Related Illness	100% of cost, but subject to PMB legislation.	Limited to PMBs.	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C22	Mental Health Consultations, assessments, treatment and counselling by Family Practitioners, Psychiatrists and Psychologists.	100% of cost, but subject to PMB legislation.	Shared sub-limit with B18. Mental Health of	 Includes one (1) consultation for diagnosis and initial counselling. Pre-exposure prophylaxis included for high-risk Beneficiaries, subject to managed care protocols and processes. All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes. If Out-of-Hospital treatment is offered as an alternative to hospitalisation, In-Hospital benefits (B1) shall apply.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C23	Infertility	100% of cost, but subject to PMB legislation.	Limited to one (1) individual Psychologist consultation and one (1) group Psychologist consultation per day. Limited to PMBs.	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre-authorisation of facility and service(s), managed care protocols and processes, and use of a DSP (i.e. State or Network) facility; failing which, the Scheme shall not be liable to
				fund the first R12 000 of the other facility's bill.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C24	Maternity Programme	100% of Scheme Rate,	Paid from Risk, but	All limits are subject to A:
	Ante- and post-natal care.	subject to Maternity	limited to Maternity	Statutory Prescribed
		Programme Protocols.	Programme Benefits.	Minimum Benefits ("PMBs").
				 Subject to registration on
				Maternity Programme, and
				managed care protocols and
				processes.
				 If not registered on Maternity
				Programme, Out-of-Hospital
				benefits (excluding this
				benefit C24: Maternity) shall
				apply
				Includes:
				 Benefits defined in
				managed care protocols.
				o 2 x 2D ultrasound scans per
				pregnancy. Alternatively,

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				should any such 2D scan be substituted with a 3D/4D scan shall be funded up to the cost of a 2D scan. Non-invasive prenatal testing for high-risk pregnancies, subject to preauthorisation.
C25	Female Contraceptives Oral, insertables, injectables and dermal.	100% of Scheme Rate.	Limited to PMSA.	 All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols, formulary and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS		CONDITIONS / REMARKS
C26	Emergency Assistance (Road and Air)	100% of cost, but subject to PMB legislation.	Unlimited, but subject to PMB legislation.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to use of Emergency Medical Services DSP, and managed care protocols and processes.
C27	Circumcision	100% Scheme Rate.	Global fee of R 1 812 per Beneficiary.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre-authorisation of facility and services, and managed care protocols and processes. Limit applies to:

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
C28	Chronic Back and Neck Rehabilitation Programme	Negotiated Rate.	Paid from Risk, but limited to Chronic Back and Neck Rehabilitation Programme benefits.	 All related costs, e.g. consultations, medication etc.; and All post-op care within a month of procedure. In-Hospital benefits shall apply for circumcisions performed in hospitals, Day Clinics or doctors' rooms. All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to registration on Chronic Back and Neck Rehabilitation Programme, and managed care protocols and processes.

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NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
				Out-of-Hospital benefits (excluding this benefit C28: Chronic Back and Neck Rehabilitation Programme) shall apply, if not registered on the Chronic Back and Neck Rehabilitation Programme.

Legend:					
Scheme Rate	See Rule 4.36 of the GEMS Rules.				
CDL	Chronic Disease List				
Chronic DSP	Chronic Designated Service Provider. Subject to Annexure G of the GEMS Rules.				
DTP	Diagnosis and Treatment Pairs as provided for in the Regulations to the Medical Schemes Act.				

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PDF	Professional Dispensing Fee
PMB	Prescribed Minimum Benefit
SEP	Single Exit Price
тто	Treatment Taken Out

Healthcare services or claims that do not meet the Scheme's (including its managed healthcare programmes') clinical protocol or billing requirements in accordance with Regulation 5 to the Medical Scheme Act 131 of 1998, shall be excluded, provided that such protocols are in accordance with internationally accepted evidence-based treatment guidelines and protocols.

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