## **ANNEXURE C 2023**

## **EMERALD VALUE**

SUBJECT TO THE PROVISIONS OF THE SCHEME RULES, MEMBERS AND THEIR REGISTERED DEPENDANTS ARE ENTITLED TO THE FOLLOWING BENEFITS:

NO	SERVICE / BENEFIT	% BENEFIT / TARIFF	LIMITS / EXCLUSIONS	CONDITIONS / REMARKS
A	STATUTORY PRESCRIBED MINIMUM BENEFITS (PMBs)	100% of cost, but subject to PMB legislation.	Unlimited, but subject to PMB legislation.	As provided for in     Annexure G of the     GEMS Rules.
				<ul> <li>Prescribed Minimum         Benefits ("PMBs") are             not subject to the             monetary benefit limits             stated in this Annexure             and shall be paid in full,     </li> </ul>
				where the diagnosis, treatment and care of a Prescribed Minimum

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Benefit Condition were obtained from: a Designated Service Provider ("DSP") for that condition; a non-DSP, if no DSP for that condition exists; or a non-DSP involuntarily, as described in Regulation 8 (3) of the **General Regulations** promulgated under REGISTERED BY ME ON the Medical Schemes Act 131 of 1998 (as 2022/12/12 amended), subject to: REGISTRAR OF MEDICAL SCHEMES



B1	Public Hospitals, Private Hospitals, Registered Unattached Theatres, Day Clinics and Psychiatric Facilities	100% of Scheme Rate, subject to PMBs.  REGISTERED BY ME	Unlimited, subject to PMB legislation.	<ul> <li>All limits are subject to A:         Statutory Prescribed         Minimum Benefits         ("PMBs").     </li> <li>Subject to use of a State or Network facility; failing</li> </ul>
В	IN-HOSPITAL BENEFITS		No overall limit	<ul> <li>Authorisation, managed care protocols, formulary and processes, as specified under B: In-Hospital Benefits and C: Out-of-Hospital Benefits; and</li> <li>The Act.</li> <li>This Rule supersedes all other benefit provisions in this Annexure.</li> </ul>

1.	Accommodation in a
	general ward, high care
	ward and intensive care
	unit;

- 2. Theatre fees;
- Medicines, materials and hospital equipment (includes bone cement for prostheses (B14)); and
- 4. Neonatal care.

which, the Scheme shall not be liable to fund the first R12 000 of the other facility's bill.

Hospital authorisation for admission to a Private facility must be obtained from the Scheme's managed care service provider at least 48 hours before a Beneficiary is admitted to a Private facility (except in the event of an Emergency Medical Condition), failing which, a co-payment of R1 000 per admission shall apply.

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		•	In the event of an
			admission to a Private
			facility for an Emergency
			Medical Condition, the
			Scheme must be notified
			of such admission within
			one (1) working day after
			the admission, failing
			which, a co-payment of
			R1 000 per admission
			shall apply.
		•	Accommodation in a
			private ward is subject to
			motivation by attending
			practitioner and
			Scheme's managed care
	REGISTERED BY ME ON		protocols and processes.
			All In-Hospital treatment
	2022/12/12		
	REGISTRAR OF MEDICAL SCHEMES		and services are subject
	THE STATE OF THE S		to hospital authorisation

					(for Private facilities only
					inclusive of non-PMB
					one-day admissions),
					managed care protocols
					and processes.
B2	Maternity	100% of cost, but	Unlimited, but subject to	•	All limits are subject to A
	Hospital, home birth or	subject to PMB	PMB legislation.		Statutory Prescribed
	registered birthing unit.	legislation.			Minimum Benefits
					("PMBs").
				•	Subject to use of a State
					or Network facility, and
					managed care protocols
					and processes.
				•	Hospital authorisation for
					admission to a Private
					facility must be obtained
					from the Scheme's
		REGISTERED BY ME	ON		managed care service
					provider at least 48
		2022/12/12			hours before a
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		REGISTRAR OF MEDICAL SC	HEMES		4 V

Beneficiary is admitted to a Private facility (except in the event of an **Emergency Medical** Condition), failing which, a co-payment of R1 000 per admission shall apply. In the event of an admission to a Private facility for an Emergency Medical Condition, the Scheme must be notified of such admission within one (1) working day after the admission, failing which, the co-payment of R1 000 per admission shall apply. REGISTERED BY ME ON Emerald Value 2023 7 | Page 2022/12/12 REGISTRAR OF MEDICAL SCHEMES

				•	Elective Caesarean Sections may be
					subjected to second opinion and managed care protocols and processes.
				•	Benefit includes midwife services.
				•	Includes non-invasive prenatal testing for high-risk pregnancies, subject
D2	Familia B. 414				to pre-authorisation.
В3	Family Practitioner Services Consultations and visits.	100% of Scheme Rate for non-Network Family Practitioners. 130% of Scheme Rate for Network Family Practitioners.	Unlimited.  Reimbursement according to the Scheme-approved tariff file.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation, managed
					care protocols and

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					processes, and use of facility as per B1.
B4	Specialist Services  Consultations and visits.	100% of Scheme Rate for non- Network Specialists. 130% of Scheme Rate for Network Specialists.	Unlimited. Reimbursement according to the Scheme-approved tariff file.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation, managed care protocols and processes, and use of facility as per B1.
B5	Surgical Procedures	100% of Scheme Rate. 200% of Scheme Rate for procedures specified by managed care, performed in doctor's rooms instead of in hospital.	Unlimited.  Refer to Annexure E (Exclusions and Limitations) of GEMS Rules.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").  Subject to hospital preauthorisation, managed care protocols and processes, and use of

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				•	facility as per B1, or doctor's rooms.  Includes hospital procedures performed in practitioner's rooms, as approved by Scheme.  Includes Maxillofacial Surgery.  Excludes Osseointegrated Implants, all implant-related procedures and Orthognathic Surgery.
В6	Dentistry  Conservative, restorative and specialised dentistry.	100% of Scheme Rate.	Professional fees, subject to shared limit with C2: Dental Services of R6 271 per Beneficiary per annum.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Only applicable to beneficiaries under the

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Hospital cost included in age of six (6) years, hospital benefit (B1). severe trauma and impacted third molars. Dental Sealants: Excluded under B6: Lingual and labial Dentistry and C2: frenectomies under Dental Services, but general anaesthesia for included under C14: Beneficiaries under the Preventative Care age of eight (8) years, Services for subject to managed Beneficiaries under 18 healthcare programme years of age. and pre-authorisation. Refer to Annexure E Subject to hospital pre-(Exclusions and authorisation, managed Limitations) of GEMS care protocols and Rules. processes, list of approved services, and use of Day Theatres within the Network. **REGISTERED BY ME ON** General anaesthesia and 2022/12/12 conscious sedation for **Emerald Value 2023** 11 | Page REGISTRAR OF MEDICAL SCHEMES

				•	dentistry, subject to pre- authorisation, managed care protocols and processes.  Services classified as conservative, restorative and specialised per tariff code.
В7	Basic Radiology  X-rays and soft tissue ultrasound scans.	100% of Scheme Rate.	Unlimited.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and use of facility as per
B8	Advanced Radiology	100% of Scheme Rate, subject to PMBs.	Shared limit with C9: Advanced Radiology of	•	All limits are subject to A: Statutory Prescribed

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			R26 985 per family per	Τ	Minimum Benefits
			annum.		("PMBs").
				•	Subject to Advanced Radiology pre-
					authorisation (in addition
				(9)	to hospital pre-
			۸		authorisation) for
					Angiography, CT scans,
					MDCT, Coronary
					Angiography, MUGA
					scans, PET scans, MRI
					scans and Radio-isotope
					studies.
				•	Subject to managed care
					protocols and processes, and use of facility as per
			-		B1.
В9	Pathology	100% of Scheme	Unlimited.	•	All limits are subject to A:
		Rate.			Statutory Prescribed

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					Minimum Benefits ("PMBs").  Subject to managed care protocols and processes, pathology tests being related to admission diagnosis, and use of facility as per B1.
B10	Blood Services	100% of Scheme Rate, subject to PMBs.	Unlimited, but subject to PMB legislation.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and use of facility as per B1. Includes cost of blood, blood equivalents, blood

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B13	Organ and Tissue	100% of Scheme	Shoulder Replacement or Revision Surgery Physiotherapy) up to a limit of R6 401 per Beneficiary per event, utilised within sixty (60) days of surgery.	•	Subject to hospital pre- authorisation, managed care protocols and processes, and use of facility as per B1.
	Transplants	Rate, subject to PMBs.	Limit of R749 643 per Beneficiary per annum. Sub-limit of R25 447 per Beneficiary per annum for corneal grafts (imported corneal grafts, subject to managed care protocols and processes.).	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to hospital preauthorisation, managed care protocols and processes, and use of facility as per B1.
		REGISTERED BY ME ON	V	•	Limit includes all costs associated with the transplant, including
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					•	materials and immunosuppressants.  Authorised erythropoietin is included in limits listed in B10: Blood Services.  Organ harvesting is limited to the Republic of South Africa, except for cornea tissue.
B14	Prostheses  This benefit covers temporary and permanent prostheses and internal devices (surgically implanted), and accompanying temporary or permanent devices used to assist with the guidance, alignment or delivery of these	100% of Scheme Rate, subject to PMBs.	C1 Su an R5 pe M6 Su an	et to: nared limit with 11: Medical and urgical Appliances ad Prostheses of 51 010 per family er annum for edical and urgical Appliances d Prostheses nerally, plus	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and use of facility as per B1. Scheme may obtain competitive quotes, or
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Emerald Value 2023 18   Page	REGISTERED BY ME ON	orthotics and prosthetics, with a sub-limit of R1 601 per Beneficiary per annum for orthotic shoes, foot/shoe/ankle inserts and levelers;	device(s) being related to the admission diagnosis and procedure.  Once the limit is depleted, the benefit is unlimited for PMBs.
		R5 602 per Beneficiary per annum for foot orthotics and	<ul><li>protocols and processes.</li><li>Subject to the prostheses and/or</li></ul>
		with C11: Medical and Surgical Appliances and Prostheses of:	<ul> <li>pre-authorisation.</li> <li>Foot orthotics and prosthetics, subject to formulary, managed care</li> </ul>
prostheses and internal devices.		R51 010 per family per annum for Joint Revisions only; and Shared sub-limits	<ul> <li>arrange supply of prosthesis.</li> <li>Bone cement paid from B1, subject to hospital</li> </ul>

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		of hearing aid(s);
		of month of receipt
		thirty six (36) months
		Beneficiary every
		hearing aid per
		to R10 199 per
		hearing aids, of up
		(1) pair of bilateral
		hearing aid, or one
		o One (1) unilateral
		wheelchair;
		receipt of
		months of month of
		twenty four (24)
		Beneficiary every
	9	of up to R7 012 per
		o One (1) wheelchair
		annum;
		per Beneficiary per
		o R637 for crutches

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		0 (1) 0 1
		o One (1) CPAP
		device of up to
		R12 112 per
		Beneficiary every
		thirty six (36) months
		of month of receipt
		of device;
-		
		compression
		stockings of up to
		R530 per pair per
		Beneficiary per
		annum;
		o One (1) Pulse
		Oximeter of up to
		R424 per Family per
		annum; and
		A
		o One (1) knee and
		one (1) back brace
		of up to R3 180 per

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			brace per		
			Beneficiary per		
			annum.		
B15	Emergency Services	100% of cost, but	Limited to PMBs	•	All limits are subject to A
	(Casualty Department)	subject to PMB	(Emergency Medical		Statutory Prescribed
		legislation.	Condition, as defined in		Minimum Benefits
			Section 4 of the main		("PMBs").
				•	Subject to use of facility
		of the GE	of the GEMS Rules).		as per B1, or other
					registered emergency
					facility.
				•	Subject to hospital
					authorisation, managed
					care protocols and
					processes.
				•	Cost to be defrayed from
					C1.1: Family Practitioner
					(FP) Services: Member
					Nominated Network

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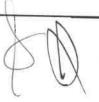
			Family Practitioners, for non-PMB and unauthorised events.
Renal Dialysis In-Hospital	100% of Scheme Rate, subject to PMBs.	Limit of R321 268 per Beneficiary per annum for chronic dialysis Acute dialysis included in B1.	All limits are subject to A Statutory Prescribed Minimum Benefits ("PMBs").  Subject to hospital preauthorisation, managed care protocols and processes, and use of facility as per B1.  Includes related materials, and related pathology and radiology tests, but subject to managed care protocols and processes.

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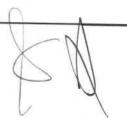


				•	Erythropoietin included in B10: Blood Services.  Once the limit is depleted, the benefit is unlimited for PMBs.
B17	Oncology (Chemo and Radiotherapy) In- and Out-of-Hospital	100% of Scheme Rate, subject to PMBs.	Limit of R449 790 per family per annum.  Sub-limit of R305 984 per family for biological and similar specialised medicine.		All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").  Subject to Oncology preauthorisation, managed care protocols and processes.  Subject to Medicine Price List (MPL).  Subject to use of facility as per B1, or a
		REGISTERED BY ME ON			registered alternative.

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Includes cost of pathology, related basic/advanced radiology, medical technologists, oncology medicines and materials. Erythropoietin included in B10: Blood Services. Once the limit is depleted, the benefit is unlimited for PMBs. Excludes new chemotherapeutic medicines that have not convincingly REGISTERED BY ME ON demonstrated a survival advantage of more than 2022/12/12 three (3) months in advanced or metastatic REGISTRAR OF MEDICAL SCHEMES solid organ malignant

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B18	Mental Health	100% of Scheme	Cubicatta	tumours, unless pre- authorised in accordance with paragraph 9.1.13.6 of Annexure E (Exclusions and Limitations) of GEMS Rules.
DIO	Accommodation, theatre fees, medicine, hospital equipment, and professional fees of Family Practitioners, Psychiatrists and Psychologists.	100% of Scheme Rate, subject to PMBs.	<ul> <li>Limit of R22 489         per family per         annum, shared         between B18:         Mental Health and         C10: Mental Health;</li> <li>Shared sub-limit         with C10: Mental         Health of R2 616         per family per         annum for services         by Educational and</li> </ul>	<ul> <li>All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").</li> <li>Subject to hospital preauthorisation, managed care protocols and processes.</li> <li>Subject to use of facility as per B1, or a registered alternative.</li> </ul>

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			•	Industrial Psychologists; and Limit of one (1) individual Psychologist consultation and one (1) group Psychologist consultation per day		Maximum of three (3) days hospitalisation by a Family Practitioner.
B19	Alternatives to Hospitalisation  1. Sub-acute Hospitals, Physical Rehabilitation and Private Nursing.  2. Hospice	100% of Scheme Rate, subject to PMBs.  100% of cost, but subject to PMBs.	2. U	Unlimited, but subject to PMB egislation.  Unlimited, but subject to PMB egislation.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to pre- authorisation of alternative facility and services and managed care protocols and processes.

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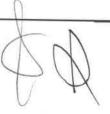
B20	Medical Technologists	100% of Scheme Rate, subject to PMBs.	Unlimited, subject to PMB legislation.		Includes home nursing, but subject to managed care protocols and processes.  Excludes Frail Care and recuperative holidays.  Refer to Annexure E (Exclusions and Limitations) of GEMS Rules.  All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").  Subject to hospital preauthorisation, case management, and use of facility as per B1.
				•	

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B21	Breast Reductions	100% of Scheme Rate, subject to PMBs.	Unlimited, subject to PMB legislation.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").
				•	Subject to pre- authorisation, managed care protocols and processes. Subject to use of facility as per B1.
B22	Allied Health Services: Limited to Chiropractors, Homeopaths, Phytotherapists, Acupuncturists and Chinese Medicine Practitioners.	100% of Scheme Rate, subject to PMBs.	Limit of R1 933 per family per annum, shared between B22: Allied Health Services, B23: Other Professional Health Services, C5: Allied Health Services, and C6: Other Professional Health Services.		All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes, and use of facility as per B1 (subject to the service(s) being related
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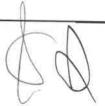
B23	Other Professional Health Services Including Dieticians, Podiatrists, Social Workers, Registered Counsellors and Orthoptists.	100% of Scheme Rate, subject to PMBs.	Shared limit as per B22: Allied Health Services; and Sub-limit of R969 per family per annum for Social Workers and Registered Counsellors, shared between B23: Other Professional Health Services and C6: Other Professional Health Services.	•	to the admission diagnosis).  All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").  Subject to managed care protocols and processes, and use of facility as per B1 (subject to the service(s) being related to the admission diagnosis).
B24	Alcohol and Drug Dependencies	100% of cost, but subject to PMB legislation.	Limited to PMBs.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").

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					•	Subject to pre- authorisation of DSP facility, managed care protocols and processes, and use of DSP facility as per Annexure G (Prescribed Minimum Benefits) of GEMS Rules
С	OUT-OF-HOSPITAL BENEFITS					
C1	Day-to-Day Block Benefit  1. Out-of-Hospital Family Practitioner Services;  2. Out-of-Hospital Specialist Services;  3. Physiotherapy;  4. Maternity (where not covered under C7: Maternity Programme);	100% of Scheme Rate.  REGISTERED BY ME C	C1. R11 R5 per	ared limit between  1 and C1.4 – C1.9 of  224 per family, and  610 per Beneficiary,  annum.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Benefit is pro-rated from date of admission of Beneficiary to end of financial year.
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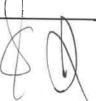
C1.1	<ul> <li>5. Audiology, Occupational Therapy and Speech Therapy; and</li> <li>6. Pathology and Medical Technology.</li> <li>Family Practitioner (FP)</li> </ul>			•	Subject to Network Family Practitioner Nomination and Specialist Referral Rules.
	Services: Member Nominated Network Family Practitioners Consultations, visits and all other Family Practitioner services not specifically provided for otherwise in this Annexure.	100% of Scheme Rate for non-Network Family Practitioners. 130% of Scheme Rate for Network Family Practitioners. Reimbursement at 200% of Scheme Rate for procedures specified by managed care, performed in doctors' rooms instead of in hospital.	Shared limit as per C1: Day-to-Day Block Benefit.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Benefit includes consultations, visits and approved minor procedures at Nominated Network Family Practitioners, subject to medical necessity and managed care protocols and
					processes.

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		<ul> <li>Subject to Network</li> </ul>
		Family Practitioner
		Nomination and
		Specialist Referral
		Rules.
		Subject to use of a
		Nominated Network
		Family Practitioner.
		A 30% co-payment shall
		be applied to the
		applicable rate specified
		in the "%Benefit/Tariff"
		column in respect of all
		visits to Family
		Practitioners, other that
		Nominated Network
		Family Practitioners,
		irrespective of whether
		such other Family
		Practitioners are on the
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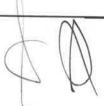
				GEMS Family Practitioner Network or not.  Limit is pro-rated from date of admission of Member to end of financial year.
C1.2	Primary Care Extender Benefit	100% of Scheme Rate, subject to PMBs.	Payable from Risk.  Shared limit between:  C1.1: Family Practitioner (FP) Services;  C1.9: Pathology and Medical Technology; and  C8.1: Prescribed Medication and Injection Material,	<ul> <li>All limits are subject to A:         Statutory Prescribed         Minimum Benefits         ("PMBs").     </li> <li>The additional benefit of R863 per Beneficiary per annum is:         o In the case of C1.1:         Family Practitioner         (FP) Services, subject to:     </li> </ul>

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i.e. Acute Medical Use of Nominated Conditions, **Network Family** Practitioner; and of R863 per Beneficiary per Managed care annum, when any of protocols and aforementioned processes. benefits are o In the case of C1.9: exhausted. Pathology and Medical Technology, subject to: Managed care protocols and processes. In the case of C8.1: **Prescribed Medication** and Injection Material, i.e. Acute Medical Conditions, subject to:

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				• Th R8 an rat da	The Conditions / Remarks provided for in C8: Prescribed Medication and Injection Material.  Re additional benefit of B63 per Beneficiary per num shall not be pro- ted, irrespective of the te of Beneficiary gistration.
	Family Practitioner Network Extender Benefit for Beneficiaries with chronic conditions registered on Disease Management Programme.	k 100% of Scheme Rate, subject to PMBs.  REGISTERED BY ME ON	Payable from Risk. Two (2) additional Family Practitioner consultations at a Nominated Network Family Practitioner, once C1: Day-to-Day Block Benefit and C1.2:	Sta Mii ("P • Th Pra at a	limits are subject to A: atutory Prescribed nimum Benefits PMBs").  e additional Family actitioner consultations a Nominated Network mily Practitioner are
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			Primary Care Extender		subject to pre-
	1		Benefit are exhausted.		authorisation, managed
					care protocols and
					processes.
C1.4	Specialist Services	100% of Scheme Rate	Shared limit as per C1:	-	All limits are subject to A
	Consultations, visits and all	for non-Network	Day-to-Day Block		Statutory Prescribed
	other Specialist services not	Specialists.	Benefit.		Minimum Benefits
	specifically provided for	130% of Scheme Rate			("PMBs").
	otherwise in this Annexure.	for Network			Limit is pro-rated from
		Specialists.			Limit is pro-rated from date of admission of
		200% of Scheme Rate			Member to end of
		for procedures			financial year.
		specified by managed			•
		care, performed in		•	Subject to Network
		doctors' rooms instead			Family Practitioner
					Nomination and
		of in hospital.			Specialist Referral
		200% of Scheme Rate			Rules.
		for cataract		•	Subject to referral by a
		procedures performed			Nominated Network

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C1.5	Physiotherapy	by Ophthalmologists in their rooms.  100% of Scheme Rate, subject to PMBs.	Shared limit as per C1: Day-to-Day Block Benefit. Sub-limit of R5 572 per family, and R2 786 per Beneficiary, per annum.	Family Practitioner; alternatively, preauthorisation required.  If no referral by a Nominated Network Family Practitioner, or no pre-authorisation, a 30% co-payment shall be applied to the applicable rate specified in the "%Benefit/Tariff" column.  All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").  Subject to managed care protocols and processes.
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C1.6	Post Hip, Knee and	100% of Scheme	Shared limit as per C1:	•	All limits are subject to A:
	Shoulder Replacement or	Rate.	Day-to-Day Block		Statutory Prescribed
	Revision Physiotherapy		Benefit.		Minimum Benefits
			Limited to 10 post-		("PMBs").
			surgery physiotherapy	•	Subject to hospital pre-
			visits (shared with B12:		authorisation, managed
			Post Hip, Knee and		care protocols and
			Shoulder Replacement		processes.
			or Revision Surgery		
			Physiotherapy) up to a		
			limit of R6 401 per		
			Beneficiary per event,		
			utilised within sixty (60)		
			days of surgery.		
C1.7	Maternity	100% of Scheme	Shared limit as per C1:	•	All limits are subject to A:
	Ante- and post-natal care.	Rate.	Day-to-Day Block		Statutory Prescribed
			Benefit, where not		Minimum Benefits
			accessed under C7:		("PMBs").
			Maternity Programme.	•	Includes non-invasive
					prenatal testing for high-
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C1.8	Audiology, Occupational Therapy and Speech Therapy	100% of Scheme Rate.	Shared limit as per C1: Day-to-Day Block Benefit. Shared sub-limit with C1.9: Pathology and Medical Technology, of R5 484 per family, and R2 737 per Beneficiary, per annum. Further sub-limit of R4 398 per family, and R2 202 per Beneficiary, per annum.	•	risk pregnancies, subject to pre-authorisation.  All limits are subject to All Statutory Prescribed Minimum Benefits ("PMBs").  Subject to managed care protocols and processes.  Occupational or speech therapy performed In-Hospital shall be paid from B1.
C1.9	Pathology and Medical Technology	100% of Scheme Rate.	Shared limit as per C1: Day-to-Day Block Benefit.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").
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Emerald Value 2023 40   P a g e REGISTERED BY ME ON	Shared sub-limit with C1.8: Audiology, Occupational Therapy and Speech Therapy of R2 737 per Beneficiary and R5 484 per family per annum.  C2 Dental Services Conservative and Restorative Dentistry (include plastic dentures); and Special Dentistry (includes metal-base dentures).  C3 Dental Services Conservative and Restorative Dentistry (includes metal-base dentures).  C4 Dental Services Conservative and Restorative Dentistry (include plastic dentures); and Special Dentistry (includes metal-base dentures).  C5 Dental Services Conservative and Restorative Dentistry (include plastic dentures); and Special Dentistry (includes metal-base dentures).  C6 Dental Services Conservative and Restorative Dentistry of R6 271 per Beneficiary per annum.  C7 Dental Services Conservative and Restorative Dentistry of R6 271 per Beneficiary per annum.  C8 Dental Services Conservative and Restorative Dentistry of R6 271 per Beneficiary per annum.  C8 Dental Services Conservative and Restorative Dentistry of R6 271 per Beneficiary per annum.  C9 Dental Services Conservative and Restorative Dentistry (include plastic dentistry (includes metal-base dentures).  C9 Dental Services Conservative and Restorative Dentistry of R6 271 per Beneficiary Dentistry Of R6	oner d rral aged care rocesses. based r-HPV rs. bject to Ar ribed fits hesia and tion for ct to pre-
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Bitewing x-rays limited managed care protocols to four (4) per and processes. Beneficiary per annum. Only applicable to Dental Sealants: Beneficiaries under the Excluded under B6: age of six (6) years. Dentistry and C2: severe trauma and Dental Services, but impacted third molars. included under C14: In respect of Preventative Care Conservative and Services for Restorative Dentistry: Beneficiaries under 18 Panoramic and years of age. Bitewing x-rays Refer to Annexure E included. (Exclusions and In respect of Special Limitations) of the Dentistry: **GEMS** Rules. No pre-authorisation required for metal-base dentures.

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1. Eye examinations; 2. Frames, lenses and contact lenses (permanent and disposable); and 3. Refractive eye surgery.  Rate.  Statutory Prescribed Minimum Benefits ("PMBs").  All Optical services included in benefit.  Cycle").  Subject to Optical Managed Care protocols and processes.  Purther limited to R2 817 per Beneficiary for every two (2) financial years,  Purther limited to R2 817 per Beneficiary for every two (2) financial years,  Purther limited to R3 400 per Minimum Benefits ("PMBs").  Subject to Optical Managed Care protocols and processes.  Optical benefit is not pro-					•	Subject to managed care protocols and processes.
	C3	2. Frames, lenses and contact lenses (permanent and disposable); and	100% of Scheme Rate.	family per financial year, starting on 01 January and ending on 31 December of the same year ("Family Financial Cycle"). Further limited to R2 817 per Beneficiary for every two (2) financial years, calculated from 01 January of the year within which any Optical Service was first rendered to the affected Beneficiary following the	•	Minimum Benefits ("PMBs").  All Optical services included in benefit.  Subject to Optical Managed Care protocols and processes.  Optical benefit is not prorated irrespective of date of Beneficiary registration.  Includes tinted lenses, up to a tint of 35%, for

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two (2) year period (if photophobia, subject to any) ended on 31 pre-authorisation. December ("Beneficiary Excludes variable tint Financial Cycle"), and photochromic subject to frames not lenses. exceeding R1 487. Refer to Annexure E Limited to: (Exclusions and One (1) eye Limitations) of GEMS examination per Rules for Optometry Beneficiary per Exclusions. twelve (12) month period, calculated from the month within which same was last rendered to the affected Beneficiary ("Eye Examination Cycle"); and

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One (1) frame and one (1) pair of lenses per Beneficiary per twenty four (24) month period, calculated from the month within which same was last rendered to the affected Beneficiary ("Optical Appliance Cycle"). Save for the financial limits specified hereinabove, no limit shall apply to the number of contact lenses that may be

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	19.1	REGISTERED BY ME ON		
				("PMBs").
	ultrasound scans.		per family per annum.	Minimum Benefits
	X-rays and soft tissue	Rate.	Beneficiary and R8 210	Statutory Prescribed
C4	Basic Radiology	100% of Scheme	Sub-limit of R4 480 per	All limits are subject to A:
			for the frame.	35
			with a sublimit of R266	
			for both lens and frame,	
			not exceeding R1 585	
			cost of a bifocal lens,	
			shall be limited to the	
			Optical PMB entitlement	
			Post-cataract surgery,	
			both.	
			Appliance Cycle, not	
			funded in an Optical	
			contact lenses shall be	
			Either spectacles or	
			Beneficiary.	
			rendered to a	

				•	Includes 2 x 2D ultrasound scans per pregnancy provided for under C7: Maternity Programme. Alternatively, should any such 2D scan be substituted with a 3D/4D scan, such 3D/4D scan shall be funded up to the cost of a 2D scan. Subject to Specialist Referral Rules.
C5	Allied Health Services: Limited to Chiropractors, Homeopaths, Phytotherapists, Acupuncturists and Chinese Medicine Practitioners.	100% of Scheme Rate, subject to PMBs.	Shared limit as per B22: Allied Health Services.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs"). Subject to managed care protocols and processes.

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C6	Other Professional Health	100% of Scheme	Shared limit and sub-	•	All limits are subject to A:
	Services	Rate, subject to	limit as per B22: Allied		Statutory Prescribed
	Limited to Dieticians,	PMBs.	Health Services and		Minimum Benefits
	Podiatrists, Social Workers,		B23: Other Professional	ļ.,	("PMBs").
	Registered Counsellors and Orthoptists.		Health Services.	•	Subject to managed care
					protocols and processes.
C7	Maternity Programme	100% of Scheme	Paid from Risk, but	•	All limits are subject to A:
	Ante- and post-natal care.	Rate, but subject to	limited to Maternity		Statutory Prescribed
		Maternity Programme	Programme Benefits.		Minimum Benefits
		Protocols.			("PMBs").
				•	Subject to registration on Maternity Programme, and managed care protocols and processes.  If not registered on Maternity Programme, C1.7: Maternity shall apply.
		REGISTERED BY ME O	N	•	Includes:
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rescribed Medication and njection Material	REGISTERED BY ME ON	•	to pre-authorisation.  All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").
			<ul> <li>Benefits defined in managed care protocols.</li> <li>2 x 2D ultrasounds per pregnancy.         Alternatively, should any such 2D scan be substituted with a 3D/4D scan, such 3D/4D scan shall be funded up to the cost of a 2D scan.     </li> <li>Non-invasive prenatal testing for high-risk pregnancies, subject</li> </ul>

			<ul> <li>Prescribed, administered and dispensed by healthcare professionals, legally entitled to do so.</li> <li>Subject to Medicine Price List (MPL) and Medicine Exclusion List (MEL).</li> <li>Subject to Annexure E (Exclusions and Limitations) of GEMS Rules.</li> </ul>
Acute Medical Conditions.	1. 100% of Scheme Rate.	1. Limit of R13 492 per family, and R4 498 per Beneficiary, per annum, and sub-limit of R671 per family per annum for homeopathic medicine.	<ul> <li>Subject to the following:</li> <li>Managed care protocols, formulary and processes.</li> <li>Prescription by a healthcare professional, legally entitled to do so.</li> </ul>

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Emerald Valu	ue 2023 50   Page	REGISTERED BY ME O	N	legislation. Limit of R27 169 per family, and R13 492 per Beneficiary, per annum for non-PMB chronic conditions	•	and processes, and prescription by a healthcare professional, legally entitled to do so. Medicine for chronic conditions listed in PMB DTP, PMB CDL and
2.	Chronic Medical Conditions listed in PMB DTP, PMB CDL and Annexure D of the GEMS Rules.	2. 100% of Scheme Rate, subject to PMBs.	2.	Unlimited for PMB chronic conditions listed in PMB DTP and PMB CDL, but subject to PMB	2.	Benefit includes prescribed maternity vitamin supplements.  Subject to the following: Prior application and approval, Formulary, Medicine Price List, managed care protocols
					•	A 30% co-payment shall apply to voluntary use of Out-of-Formulary medicine, where Formulary exists.

listed in Annexure D Annexure D of the of the GEMS Rules. GEMS Rules, subject to No benefit for nonuse of Chronic Medicine PMB chronic Pharmacy DSP, as conditions not listed provided for in Annexure in Annexure D of G (Prescribed Minimum GEMS Rules. Benefits) of the GEMS Rules. A 30% co-payment shall apply to voluntary use of **Out-of-Formulary** medicine and voluntary use of non-Chronic Medicine Pharmacy DSP. Chronic Medical Conditions listed in PMB DTP, PMB CDL and Annexure D of the GEMS Rules, shall be paid from limit for non-**REGISTERED BY ME ON Emerald Value 2023** 51 | Page 2022/12/12

			annum, and a family	and 2 medicines payable
			annual limit of	from the OTC benefit.
			R1 812.	
	<ol> <li>Prescribed medication from hospital stay (TTO).</li> </ol>	4. 100% of Scheme Rate.	4. Included in acute medication benefit limit (C8.1).  Payable from Risk, once acute medication benefit limit (C8.1) is	4. Subject to the following:  TTO limited to seven (7) days.
			exhausted.	
5	5. Female Contraceptives: Oral, insertables, injectables and dermal.	5. 100% of Scheme Rate.	5. Subject to acute medicine benefit limit and a sub-limit of R3 414 per Beneficiary per annum.	5. Subject to managed care protocols, Formulary and processes.

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C9	Advanced Radiology	100% of Scheme	Shared limit with B8:	•	All limits are subject to A:
		Rate, subject to	Advanced Radiology of		Statutory Prescribed
		PMBs.	R26 985 per family per		Minimum Benefits
			annum.		("PMBs").
				•	Subject to Network
					Family Practitioner
					Nomination and
					Specialist Referral
					Rules.
				•	Subject to Advanced
					Radiology pre-
					authorisation managed
					care protocols and
					processes, and use of
					facility as per B1.
				•	Specific authorisation is
					required for
					Angiography, CT scans,
					MDCT, Coronary
		REGISTERED BY ME	ON		Angiography, MUGA
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						scans PET scans, MRI scans and Radio-isotope
						studies.
C10	Mental Health Consultations, assessments, treatment and counselling by Family Practitioners, Psychiatrists and Psychologists	100% of Scheme Rate, subject to PMBs.	Su	bject to:  Limit of R22 489 per family per annum, shared between B18: Mental Health and C10: Mental Health; Sub-limit of R6 668 for Out-of-Hospital Psychologist consultations;	•	All limits are subject to A Statutory Prescribed Minimum Benefits ("PMBs").  Subject to managed care protocols and processes. Subject to Network Family Practitioner Nomination and Specialist Referral Rules.
		REGISTERED BY ME ON	•	Further, shared sub-limit with B18: Mental Health of R2 616 per family per annum for services by	•	Services by Family Practitioners: Subject to nomination and use of a DSP/Network Family Practitioner; failing
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		Educational and Industrial Psychologists; and  • Limit of one (1) individual Psychologist consultation and one (1) group Psychologist consultation per day.	•	which, a 30% co- payment shall apply.  Services by Psychiatrists and Psychologists: Subject to referral by a Nominated Network Family Practitioner, or pre-authorisation; failing which, a 30% co- payment shall apply.  If Out-of-Hospital treatment is offered as an alternative to hospitalisation, In- Hospital benefits (B18) shall apply.
C11 Medical and Surgical	100% of Scheme	Subject to:	•	All limits are subject to A:
Appliances and Prostheses Includes Hearing Aids, Wheelchairs, Mobility	Rate, subject to PMBs.	<ul> <li>Shared limit with</li> <li>B14: Prostheses of</li> <li>R51 010 per family</li> </ul>		Statutory Prescribed Minimum Benefits ("PMBs").

Scooters, Oxygen Cylinders,
Pulse Oximeters, Nebulizers,
CPAP Devices, Glucometers,
Colostomy Kits, Diabetic
Equipment, Foot Orthotics,
External Prostheses and
Compression Stockings.
Applicable In- and Out-of-Hospital.

- per annum for Medical and Surgical Appliances and Prostheses generally; and
- Sub-limit of
  R19 903 per family
  per annum for C:11
  Medical and
  Surgical Appliances
  and Prostheses,
  with further, shared
  sub-limits with B14:
  Prostheses of:
- o R5 602 per
  Beneficiary per
  annum for foot
  orthotics and
  prosthetics, with a
  sub-limit of R1 601

- Subject to managed care protocols and processes.
- Diabetic accessories and appliances, other than Glucometers, to be preauthorised and claimed from the chronic medication benefit (C8.2).
- Foot orthotics and prosthetics, subject to Formulary and managed care protocols and processes.
- The Scheme has the right to obtain competitive quotes.

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	per Beneficiary per
	annum for orthotic
	shoes,
	foot/shoe/ankle
	inserts and levelers;
	o R637 for crutches
	per Beneficiary per
	annum;
	o One (1) wheelchair
	of up to R7 012 per
	Beneficiary every
	twenty four (24)
	months of month of
	receipt of
	wheelchair;
	o One (1) unilateral
	hearing aid, or one
	(1) pair of bilateral
	hearing aids, of up
	to R10 199 per
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hearing aid per
Beneficiary every
thirty six (36)
months of month of
receipt of hearing
aid(s);
o One (1) CPAP
device of up to
R12 112 per
Beneficiary every
thirty six (36)
months of month of
receipt of device;
o Three (3) pairs of
compression
stockings of up to
R530 per pair per
Beneficiary per
annum;

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				•	failing which, a co- payment of 30% per event shall apply in accordance with Network rules. Includes materials and related pathology tests.
C13	Screening Services: Including: Cholesterol, Bone Density, Pap Smear, Prostate Specific Antigen, Glaucoma, TB, Syphilis, Chlamydia, Gonorrhoea, Infant Hearing, Childhood Hearing, Childhood Optometry, Glucose, Occult Blood, Thyrotropin (TSH) for Neonatal Hypothyroidism, Mammogram, and other	100% of Scheme Rate.	Payable from Risk.  All screenings are limited to one (1) of each per annum, unless otherwise indicated herein.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").  All subject to managed care protocols and processes.  Pap Smears include liquid-based cytology and Hr-HPV DNA tests.  Infant Hearing Screening for Child Dependants

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	l a ana a salas sa				
	screenings according to				under the age of one (1)
	evidence-based standard				year.
	practice.				
				•	Childhood Hearing
					Screening for Child
					Dependants up to and
					including the age of
					seven (7) years.
				•	Neonatal Hypothyroidism
					screening test - TSH
					(Thyrotropin) - tariff 4507
					only.
					Includes screening
					services provided in
					pharmacies.
C14	Preventative Care Services	100% of Scheme	Paid from Risk.	•	All limits are subject to A:
	Includes:	Rate.	Influenza Vaccinations:		Statutory Prescribed
	1. all vaccinations; and		Limited to one (1)		Minimum Benefits
	·		course per Beneficiary		("PMBs").
	2. dental sealants.		per annum.		
		REGISTERED BY ME ON	Per simoni.		
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C15	HIV Infection, Acquired Immune Deficiency Syndrome and Related	F C C L	managed care protocols.  HPV Vaccinations: Limited to one (1) course per female Beneficiary per lifetime. Other Vaccinations: Limited to R863 per Beneficiary per annum. Limited to PMBs.	•	Dental Sealants: Limited to Beneficiaries under 18 years of age, and subject to use of a Network provider.  All limits are subject to A: Statutory Prescribed Minimum Benefits
		\   C   E	Pneumococcal Vaccinations: Limited to one (1) course per Beneficiary every five (5) years for Beneficiaries at risk in accordance with	•	Subject to managed care protocols and processes. Includes preventative care services, i.e. vaccinations, provided in pharmacies.

			ı —	_	
				•	Subject to managed care
					protocols and processes.
					Pre-exposure
					prophylaxis included for
					high-risk Beneficiaries,
					subject to managed care
					protocols and processes.
C16	Infertility	100% of cost, but	Limited to PMBs.		All limits are subject to A:
		subject to PMB			
					Statutory Prescribed
		legislation.			Minimum Benefits
					("PMBs").
					Subject to pre-
					•
					authorisation of facility
					and service(s), managed
					care protocols and
					processes, and use of a
					DSP (i.e. State or
					Network) facility; failing
					which, the Scheme shall
					not be liable to fund the
					not be hable to fund the

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					first R12 000 of the other facility's bill.
C17	Emergency Assistance (Road and Air)	100% of cost, but subject to PMB legislation.	Unlimited, but subject to PMB legislation.	•	All limits are subject to A: Statutory Prescribed Minimum Benefits ("PMBs").
				•	Subject to use of Emergency Medical Services DSP, and managed care protocols and processes.
C18	Circumcision	100% Scheme Rate.	Global fee of R1 812 per Beneficiary per annum.	•	All limits are subject to As Statutory Prescribed Minimum Benefits ("PMBs").
				•	Subject to pre- authorisation of facility and services, managed care protocols and

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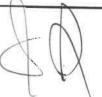
C19 Chronic Back and Neck Rehabilitation Programme	Negotiated Rate.	Paid from Risk, but	•	All limits are subject to A:
			•	processes, and use of DSP / Nominated Network Family Practitioner.  Limit applies to:  All related costs, e.g. consultations, medication etc.; and  All post-op care within a month of procedure.  In-Hospital benefits shall apply for circumcisions performed in hospitals, Day Clinics or doctors' rooms.

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	•	Subject to registration on
	= =	Chronic Back and Neck
		Rehabilitation
		Programme, and
		managed care protocols
		and processes.
	•	Out-of-Hospital benefits
		(excluding this benefit
		C19: Chronic Back and
		Neck Rehabilitation
		Programme) shall apply,
		if not registered on the
		Chronic Back and Neck
		Rehabilitation
		Programme.

Legend:
Scheme Rate See Rule 4.36 of the GEMS Rules.

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CDL	Chronic Disease List
Chronic DSP	Chronic Designated Service Provider. Subject to Annexure G of the GEMS Rules.
DTP	Diagnosis and Treatment Pairs as provided for in the Regulations to the Medical Schemes Act.
PDF	Professional Dispensing Fee
РМВ	Prescribed Minimum Benefit
SEP	Single Exit Price
тто	Treatment Taken Out

Healthcare services or claims that do not meet the Scheme's (including its managed healthcare programmes') clinical protocol or billing requirements in accordance with Regulation 5 to the Medical Scheme Act 131 of 1998, shall be excluded, provided that such protocols are in accordance with internationally accepted evidence-based treatment guidelines and protocols.

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