

Your voice. Your scheme. Your trustees.

07 October 2025

Dear Valued Member,

We wish to thank all members who participated in the 2025 Government Employees Medical Scheme (GEMS) Board of Trustees Election process, which commenced on 06 May 2025. The process was managed by an external service provider, *The EleXions Agency*, who ensured the process ran transparently and in accordance with the Council for Medical Schemes regulations and the Scheme Rules.

Your vote was more than just a mark on a ballot; it was an expression of your commitment to transparency, accountability and ensuring that quality affordable healthcare remains accessible to all our members.

The voting phase of the elections process closed on 06 September 2025, which was followed by the counting and audit phase. The Scheme, in accordance with the Medical Schemes Act [Act 131 of 1998], as amended, is required to appoint individuals to the Board who are deemed fit and proper. As such, the appointment of the elected candidates will be subject to a formal vetting process to confirm their compliance with these statutory requirements. Their appointments will only take place once they have their first meeting.

The candidates who received the highest number of votes and have been elected are as follows:

- 1. Mrs Nkobane Constance Ntshane-Legong (second term)
- 2. Ms Precious Lebogang Khumalo (second term)
- 3. Mr Patrick Babsy Makhafane (first term)

By casting your vote, you have helped shape the leadership of the Scheme at a time when good governance matters more than ever. Together with the rest of the Board, they will guide the Scheme in strengthening affordability, expanding access to quality healthcare, and ensuring long-term sustainability for over 2.4 million beneficiaries.

This is how we ensure that GEMS continues to serve with transparency, integrity, and purpose. Your vote played a vital role in moulding the future of the Scheme, and we thank you for your continued commitment to a transparent and member-centric Scheme.

Kind regards, GEMS